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# Poetics and politics of a power platform roll-out strategy destined for success

Edit Kapcari

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Poetry is when an emotion
has found its thought and
the thought has found words.

- Robert Frost

# Poetics and politics of a power platform roll-out strategy destined for success

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Poetry is when an emotion has found its thought and the thought has found words.

- Robert Frost

**politics**

/ˈpɒlɪtɪks/

*noun*

1. the activities associated with the governance of a country or area, especially the debate between parties having power.

# Edit Kapcari

Power Platform Advisor
Head of Solutions Development

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EditKapcari

SheCodez

Power Platform is a bouquet of Azure services (soon AI Generated) bringing low-code/no-code development, workflow, and business intelligence tools to business users. These capabilities enable corporate end users to create solutions for themselves as well as to make them available for others to utilize. The efforts can streamline operations, reduce development costs and reliance on corporate IT, and improve business outcomes.

#CloudPlatform

Boosting the adoption and roll-out process, at scale...

# AD:OPTION
# gone wrong

Q: Mention one reason why adopting Power Platform might fail.

nordic summit

Boosting the adoption and roll-out process, at scale…

The most important first step…

Boosting the adoption and roll-out process, at scale…

The most important first step…

Asigning responsibility!

COE # GOVERNANCE

COE # TOOL

COE # GOVERNANCE

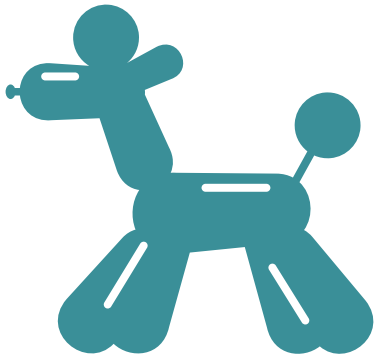
COE # TOOL

*Team of PEOPLE-TOOLS-PROCESSES*

# Agenda

1. COE – People
2. COE – Tools
3. COE – Processes
4. First steps accelerating adoption
5. Unconscious Competency Assessment

# People



# Profiles of a COE Team

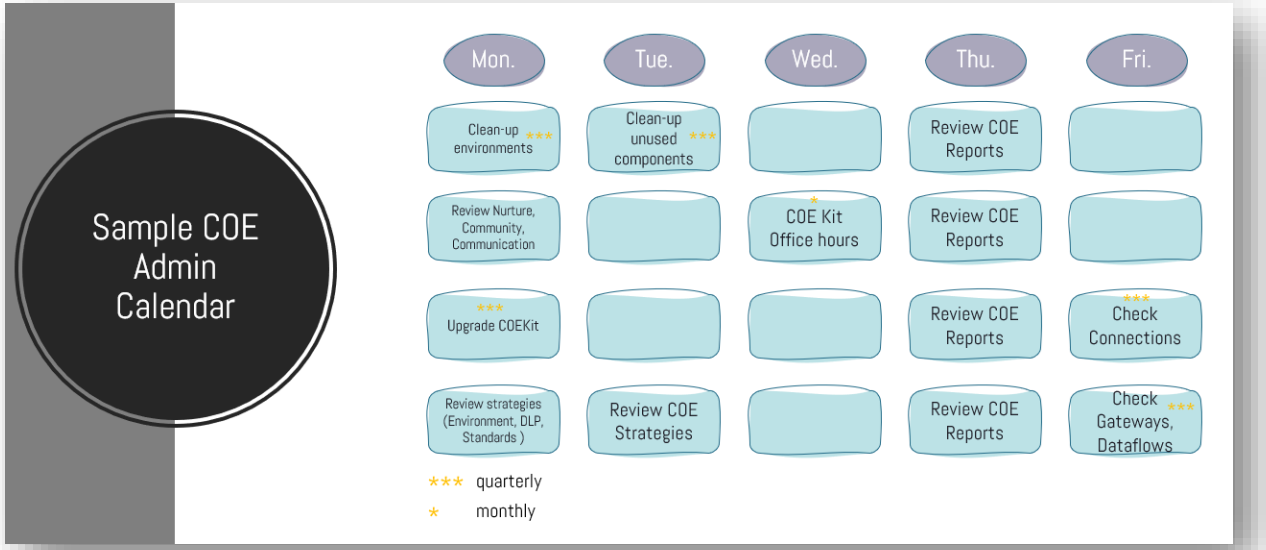
1. Power Platform Strategy Team
2. Admin Team
3. Community and Nurture Team
4. Automation, Acceleration and Competence Team

# Profiles of a COE Team

#TIP

| Role | Responsibilities | Department | Who | Processes | Expectations \| Output | Estimation |
|---|---|---|---|---|---|---|
| Power Platform Strategy team | Strategy alignment with organization<br>Adoption and change management<br>Collaboration across organization<br>Bottom up: educate your makers, make it less scary, and drive self-enablement.<br>Top down: work on executive literacy and creating an innovation-friendly culture. | IT Scouting | Max Mustermann | TBD | TBD | Q2 2023 |
| Admin Team | Establishing an environment strategy Secure data: setting up data loss prevention (DLP) policies (Connectors, integration, migration) Managing Users (capacity, and licensing) | IT Scouting | Lina Green | TBD | TBD | Q2 2023 |
| Community and Nurture Team | Organize #InADay events, hackathons, Lunch and Learn, Ideathon etc. Mentor new makers and ensure new makers get off to a good start, and really look to evangelizing the platform.<br><br>You'll already have an established IT ticket support process and it's important to onboard those teams as well—create guidance and FAQs and define your support processes and resources. | IT Scouting<br>OB DPT | Claire Clark | TBD | TBD | Q3 2023 |
| Automation and Acceleration Team (recommended) | Automation: Archiving unused resources identifying highly used resources to provide more formal support approving environment and license requests from end users ALM Support (Microsoft Power Platform Build Tools for Azure DevOps) support architecture reviews with makers share common templates and reusable components | IT Trailblazers | Arb Leka | TBD | TBD | Q1 2024 |

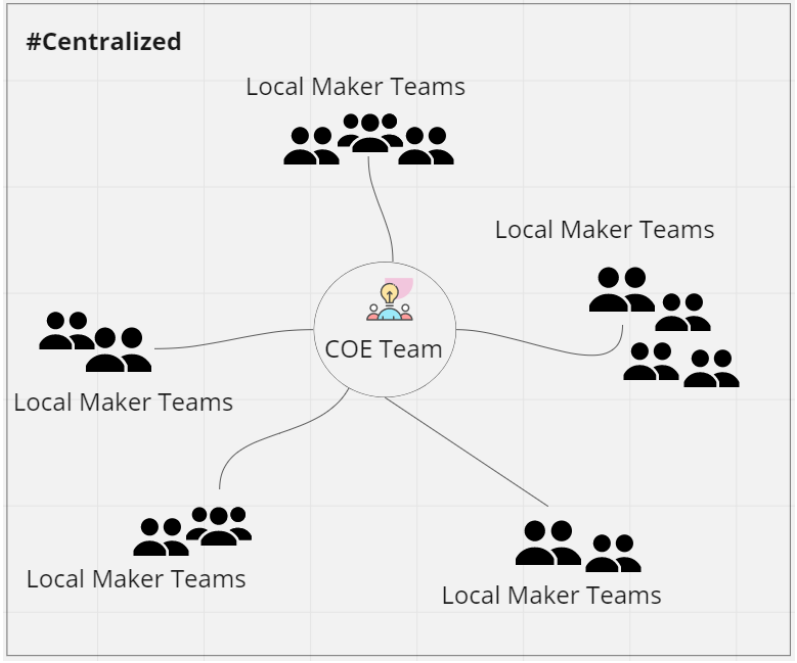
# Calendar your activities

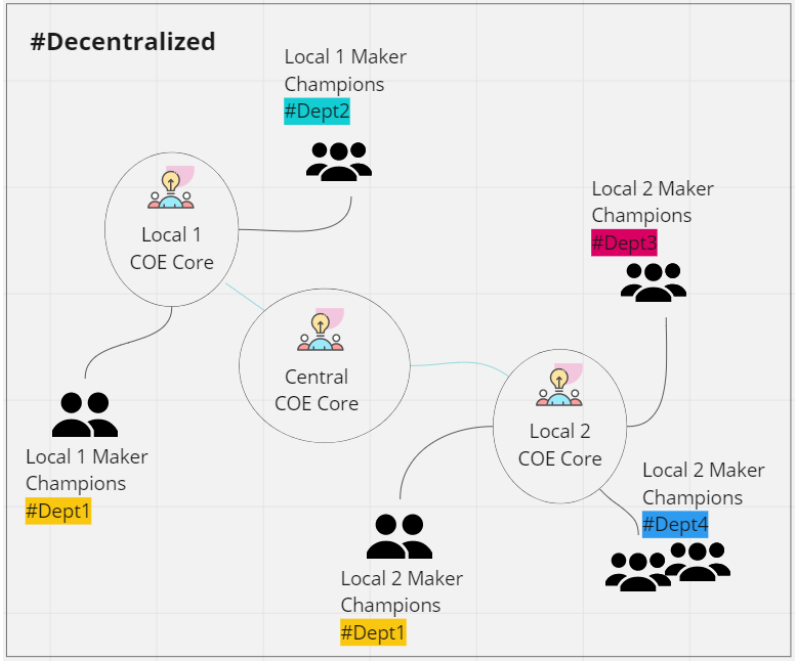



## #TIP

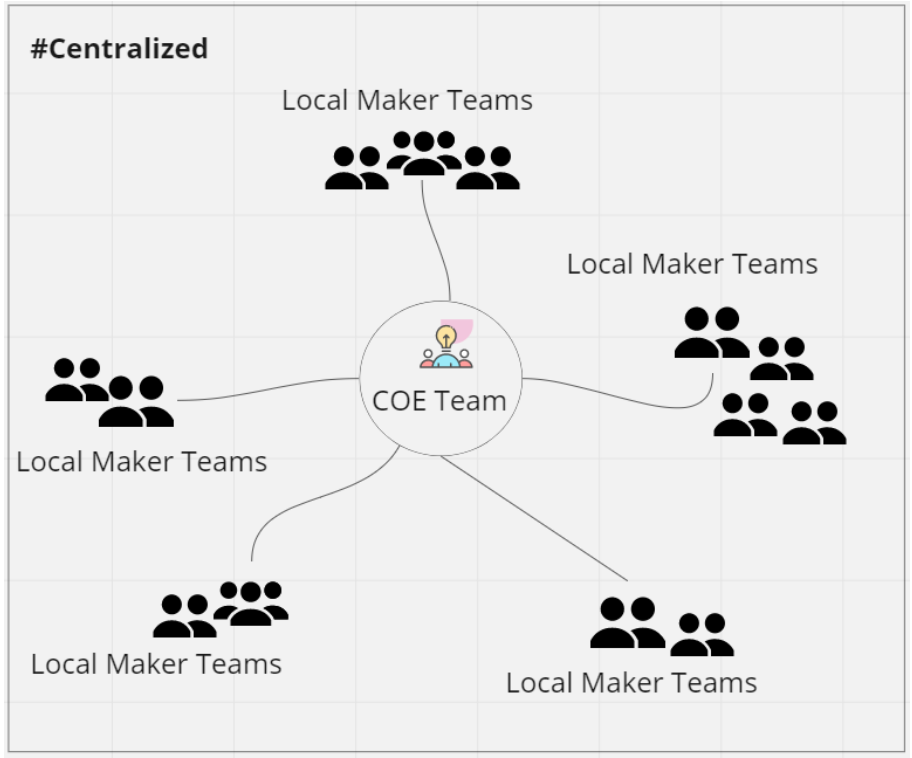
You can start with a small but dedicated team that combines several roles in one person and expand over time

# Define a Delivery Model



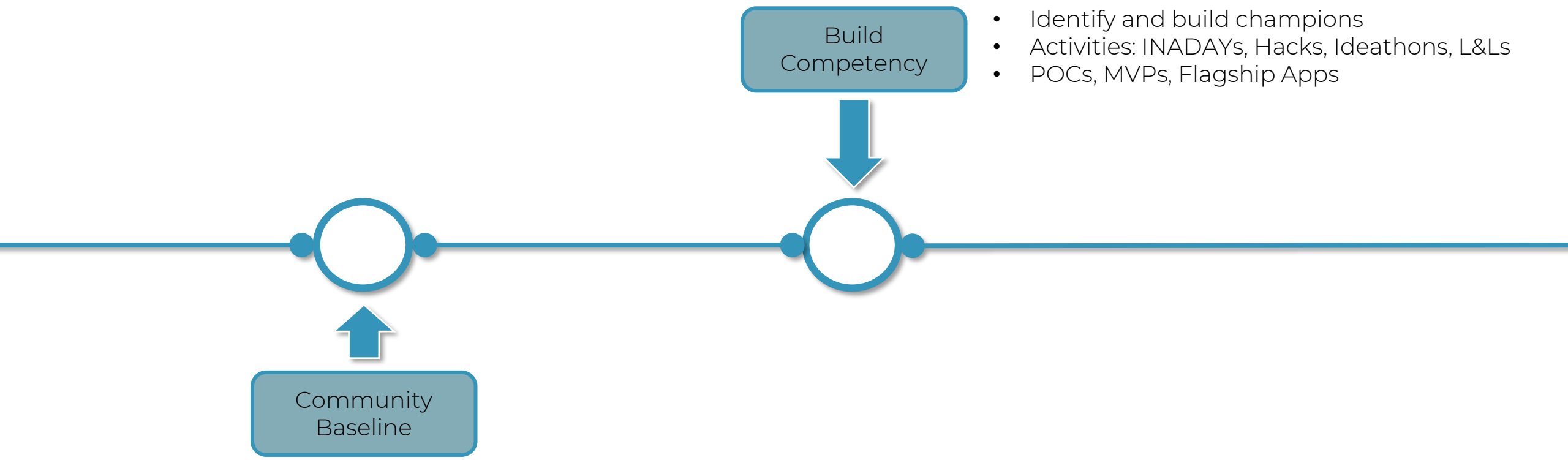
# It‘s ok, and very often effective to start small




## #TIP

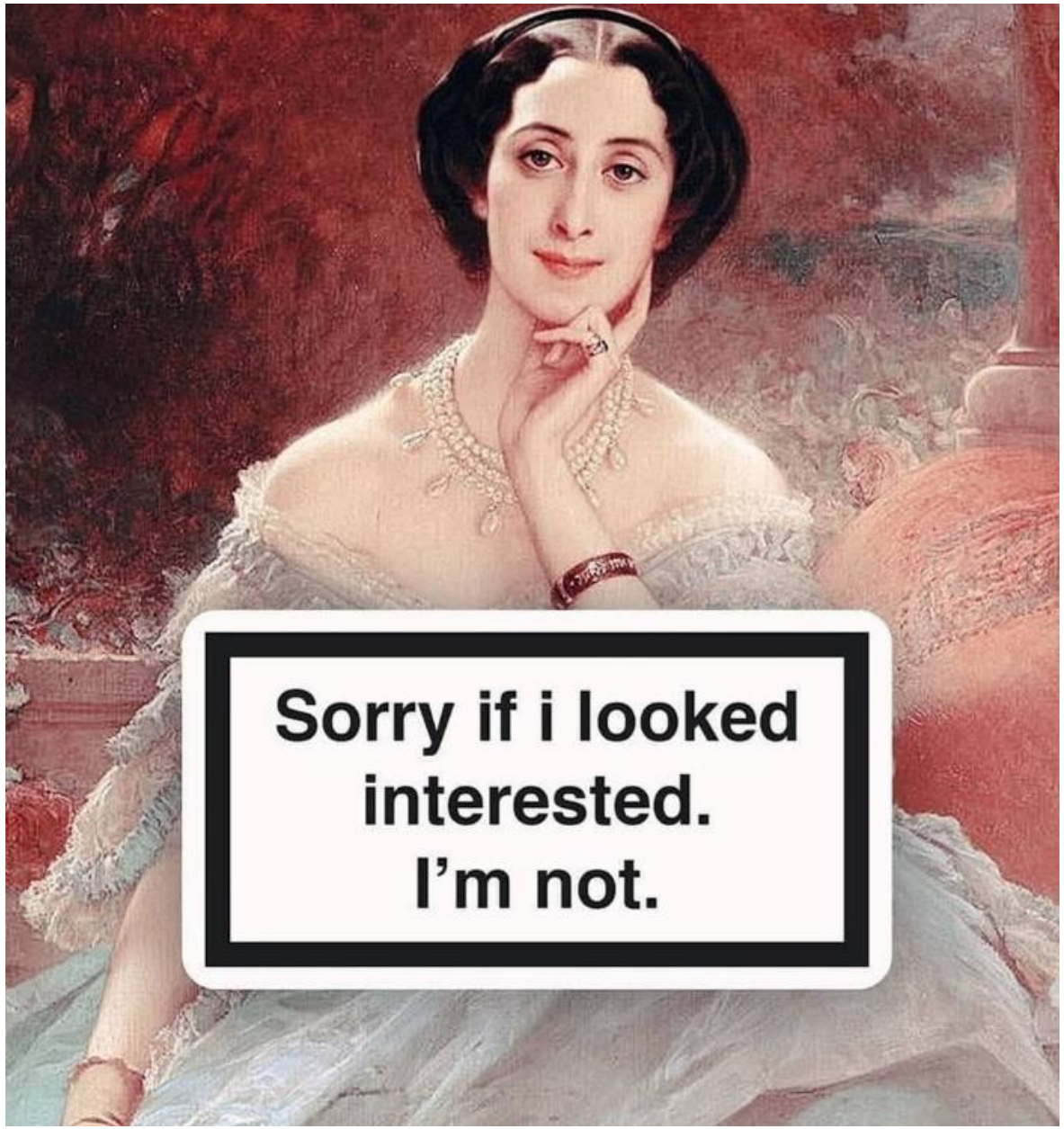
You can begin with a centralized model and define the basic tasks and development into a model that suits the size of the company, the vision for the platform and the structure of the company

# Build a Community

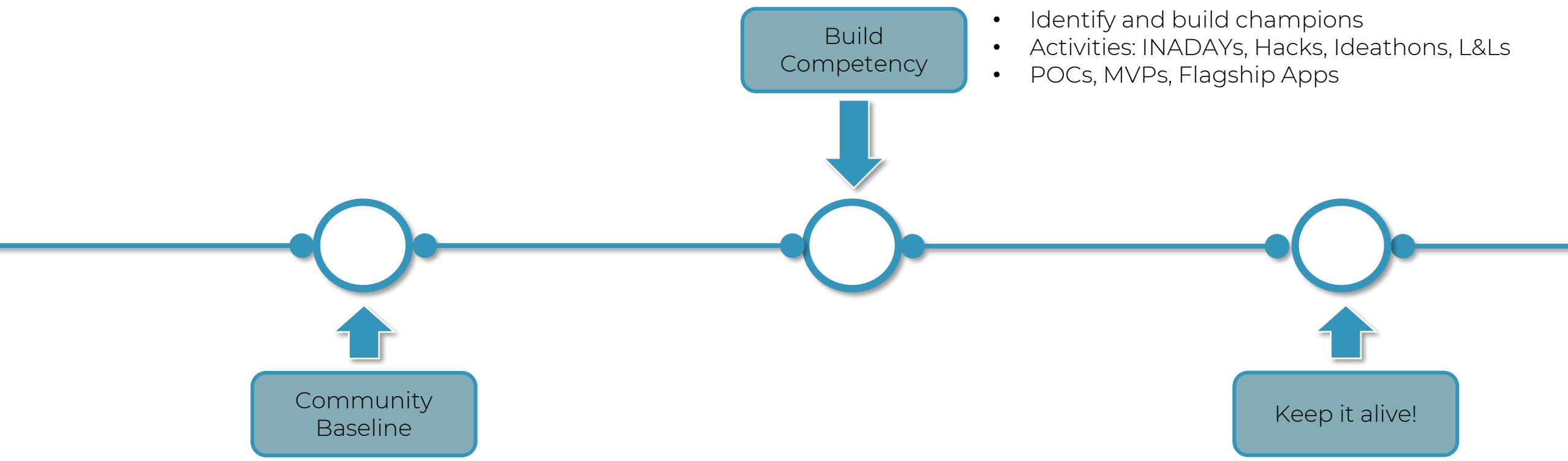



- Identify and build champions
- Activities: INADAYs, Hacks, Ideathons, L&Ls
- POCs, MVPs, Flagship Apps

- Tools
- Rules and Culture
- Members
- Content


Sorry if i looked
interested.
I'm not.

# Build a Community

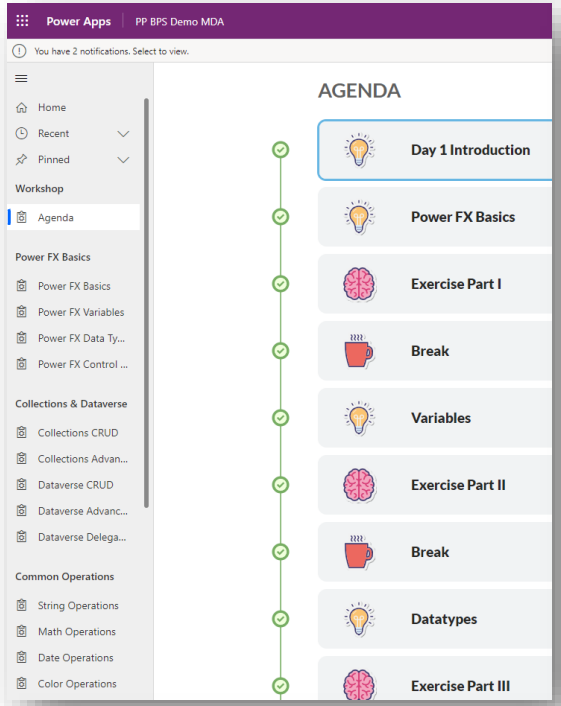


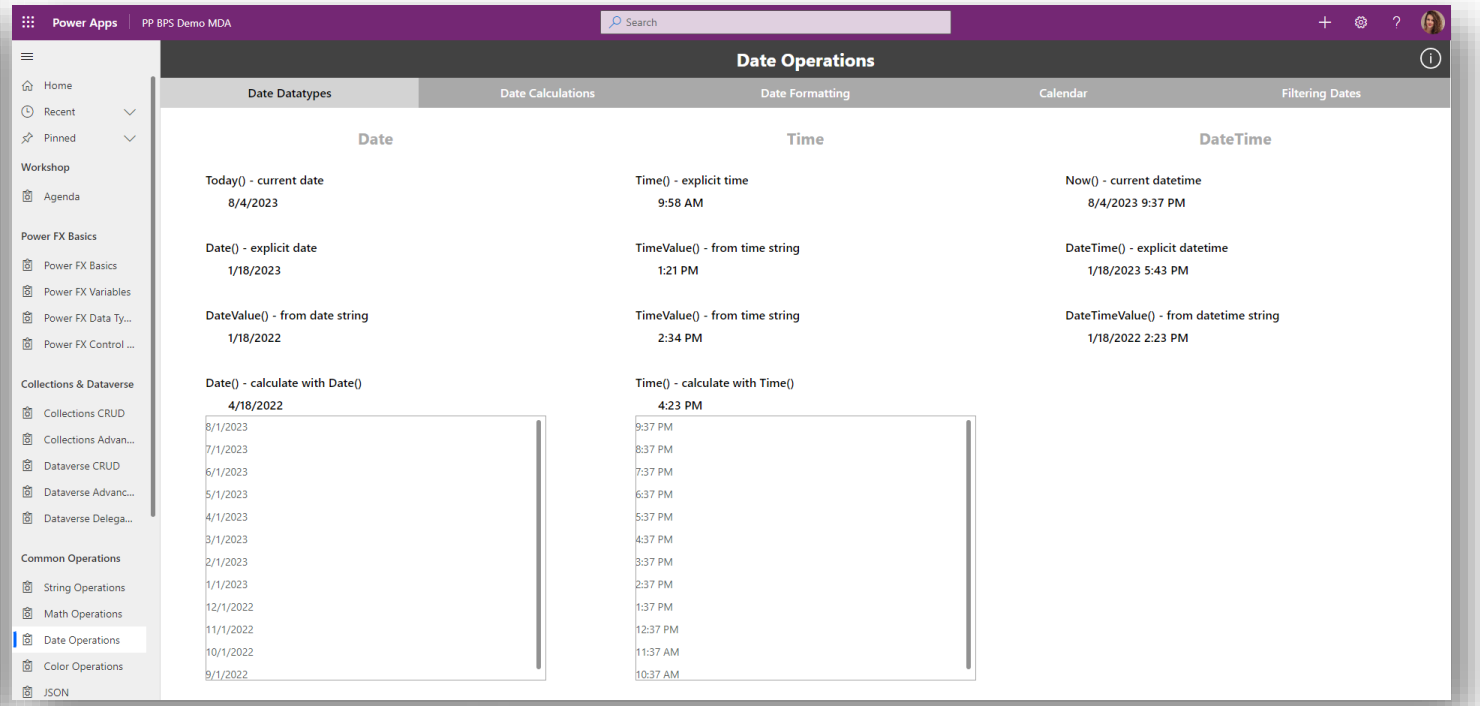

- Identify and build champions
- Activities: INADAYs, Hacks, Ideathons, L&Ls
- POCs, MVPs, Flagship Apps

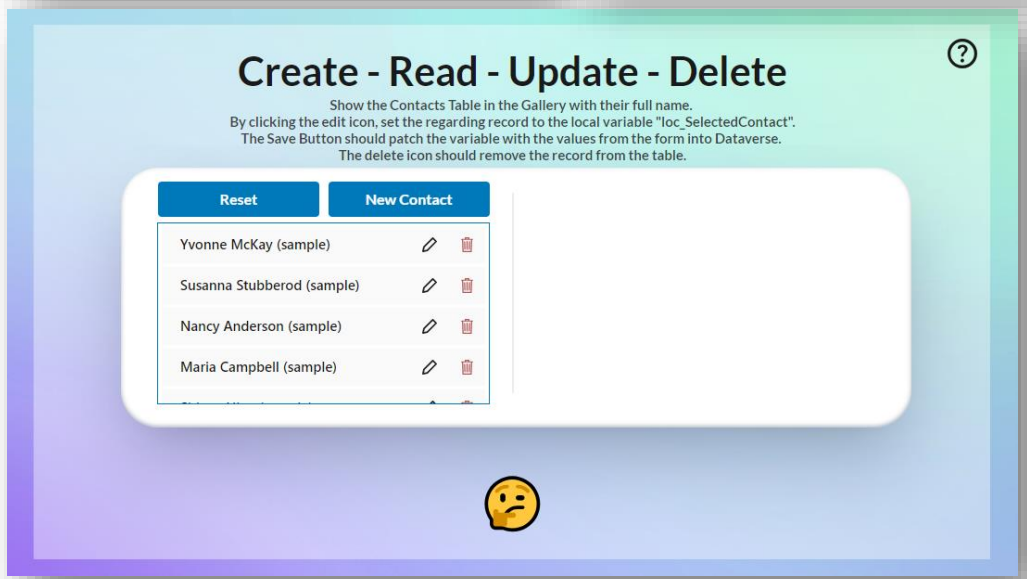
- Tools
- Rules and Culture
- Members
- Content

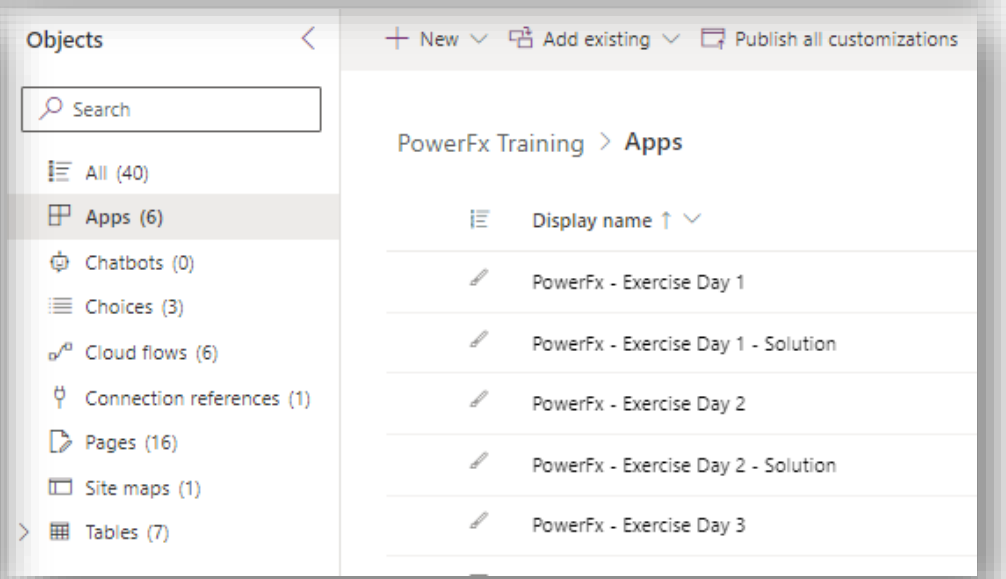
- Community Responsible
- Repo of white papers, guidelines, best practices
- Assess – adjust - reassess

POWERFX @ ORBIS

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# Power Platform is For:

## POWER PLATFORM DEVELOPER

- is a person, not a title or a targeted role who creates applications and features for personal and wider use

## FUSION TEAM

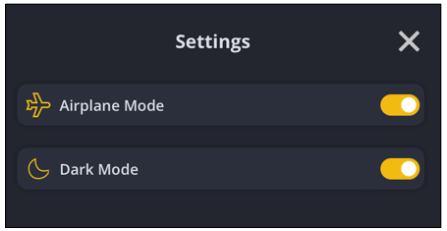
- allows your business to build better applications, faster, by bringing together professional developers with citizen, or low-code developers

## PRO-DEVELOPER

- a person with the ability and expertise to create, maintain, and upgrade software for commercial purpose through conventional coding language

# Construction Site App

#ExampleFusionDevTeam



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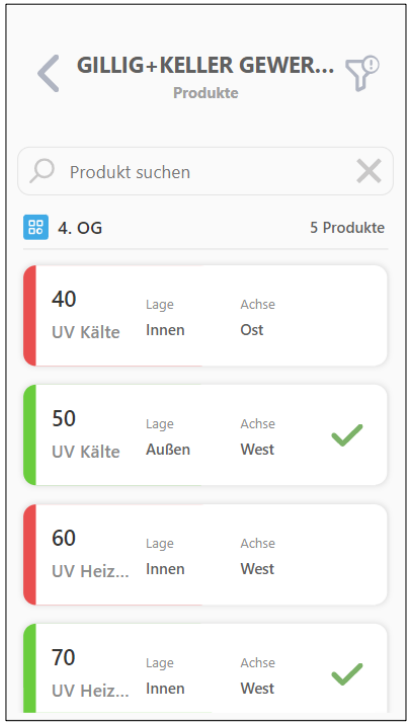


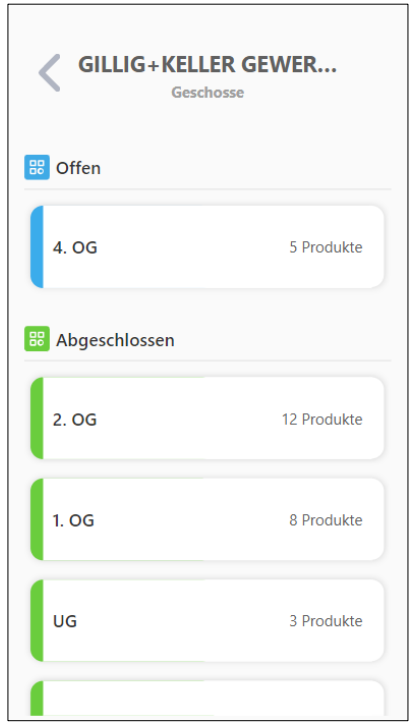


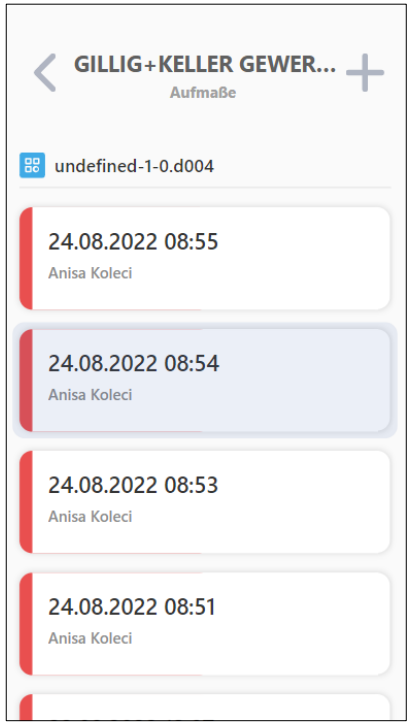


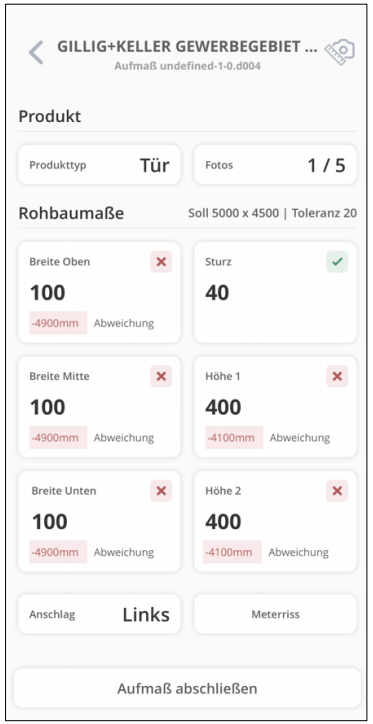


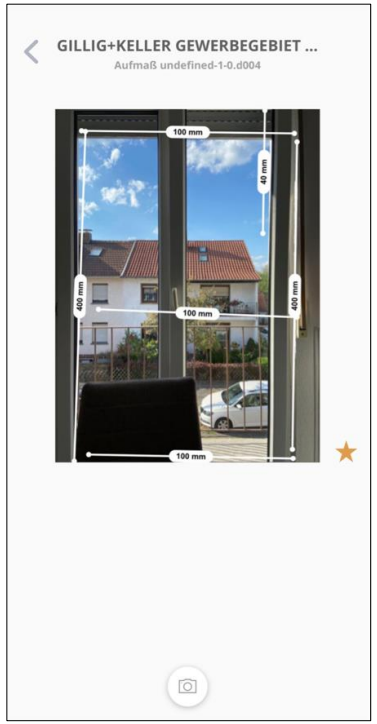


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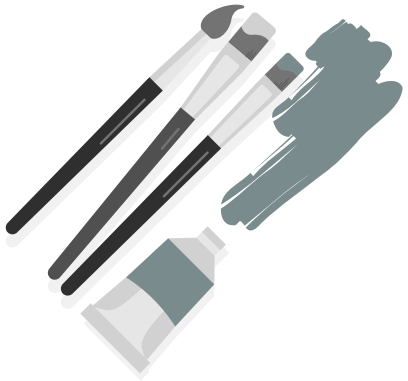
# Build cross-technology teams to avoid isolation and develop a common language

*Comparing JS with Power FX is like comparing gin with grapes. Yeah, doesn‘t make sense.

# Tools

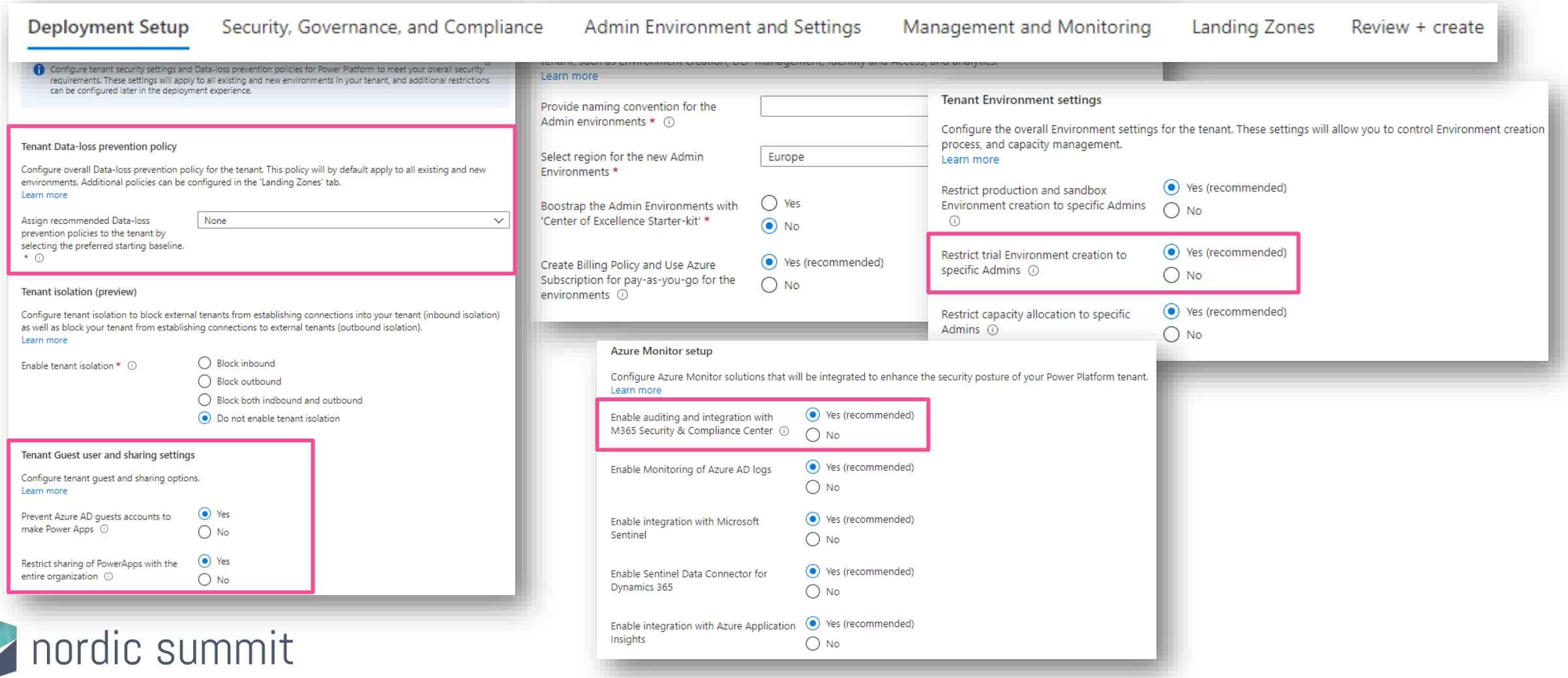


# Landing Zones

- 8-minute Azure and Power Platform configuration setup

# Landing Zones

- aligns with the platform and product roadmap
- aligns with Center of Excellence adoption framework

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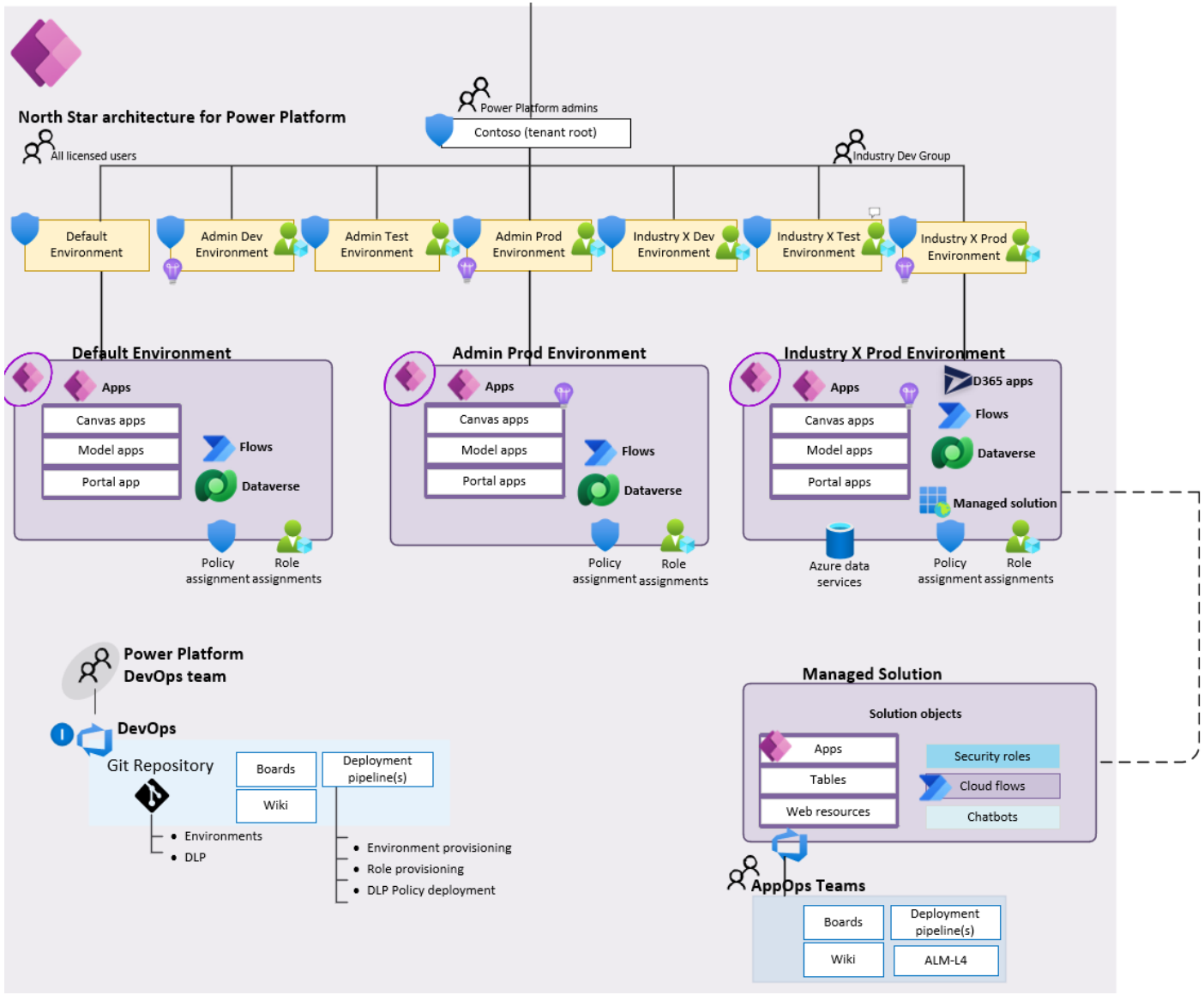
# Landing Zones

- An architecture and design methodology, as well as a reference implementation to deploy into your Power Platform tenant.
- Effective construction and operationalization of landing zones (environments) on Power Platform, at scale.



#NayCulture

# Center of Excellence Starter Kit

*A templetized implementation of best practices*

*"The kit **doesn't represent the entire CoE**, because managing a CoE requires more than tools alone; the CoE also requires **people**, **communication**, and defined **requirements** and **processes**."*

*You can't govern what you can't see!*

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# Center of Excellence Starter Kit

*A templetized implementation of best practices*

**All data in one place visualized & editable**

Power BI Dashboard

Power Platform Admin View

Admin Command Center



**Identify orphaned apps and flows**

Set Flow permissions

Set App permissions

**Archive unused apps**

Clean Up Old Objects App

App Archive & Clean Up View

**Sample audit process**

Developer Compliance Center Compliance detail request

Business Process Flow for Auditing resources

**Onboard new makers**

Maker Assessment

Welcome Email

Newsletter with Product Updates

**Encourage Adoption**

App Catalog

Template Catalog

Training in a Day

**Individual Components**

Theming Components

Innovation Backlog

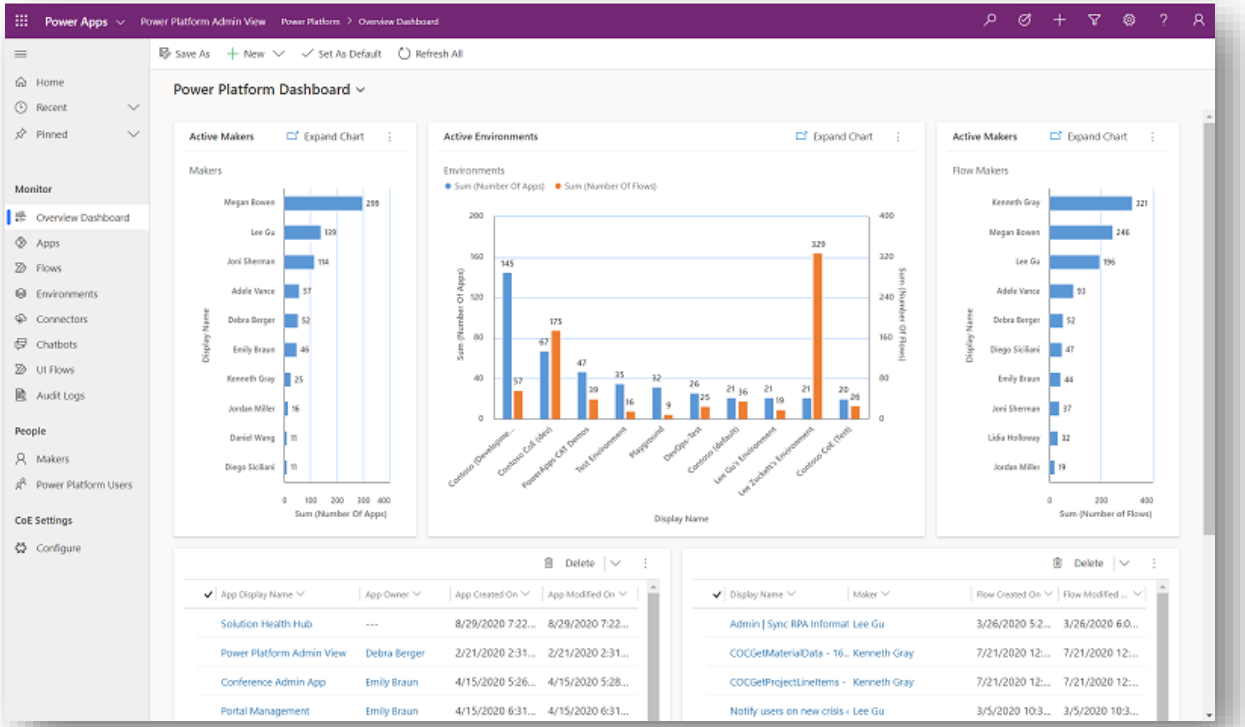
PowerOps ALM

**Microsoft Teams environment management**

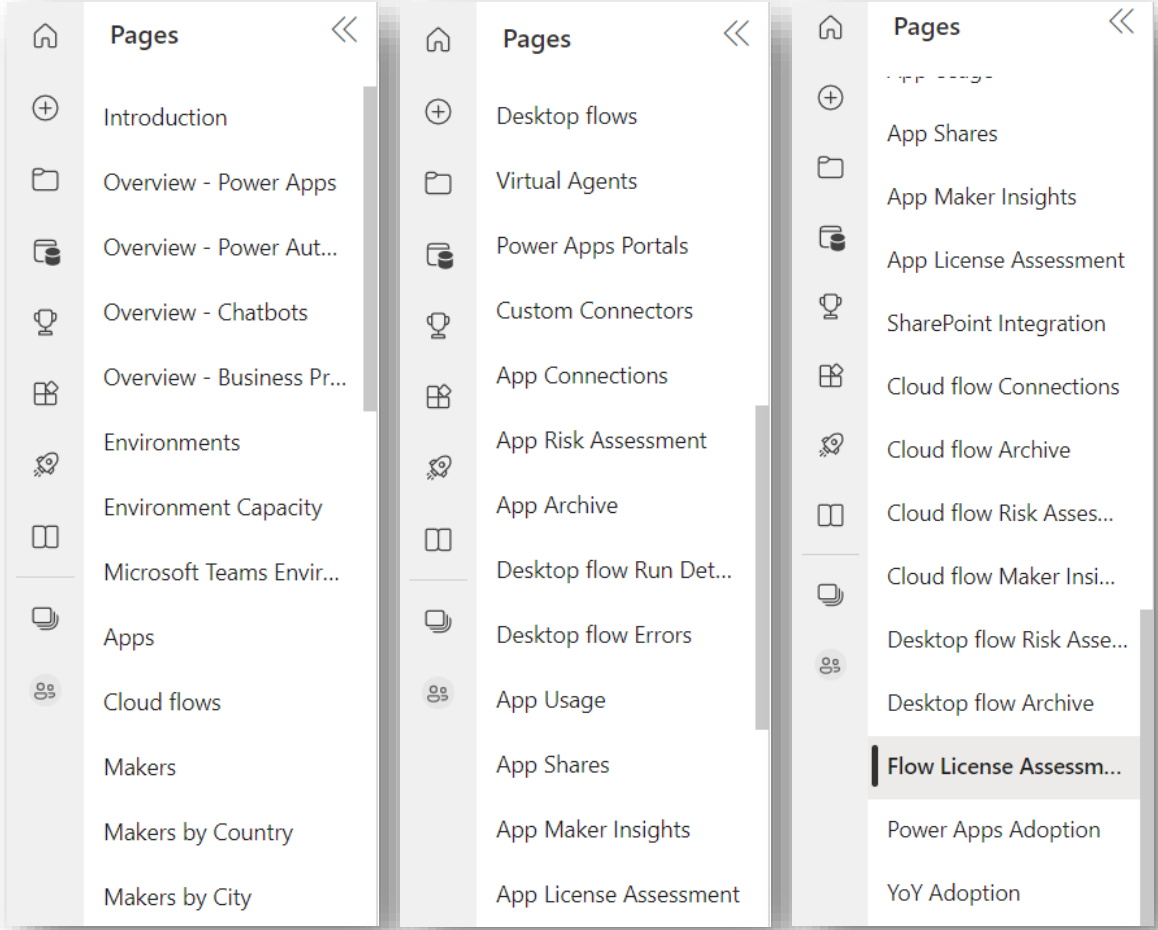
Team Environment Business Justification

Welcome email to new team owners

# COE Monitoring and Analytics Tools




#PowerPlatformAdminView




#PowerBIDashboard

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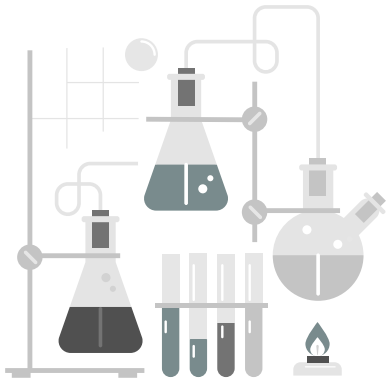
#TIP

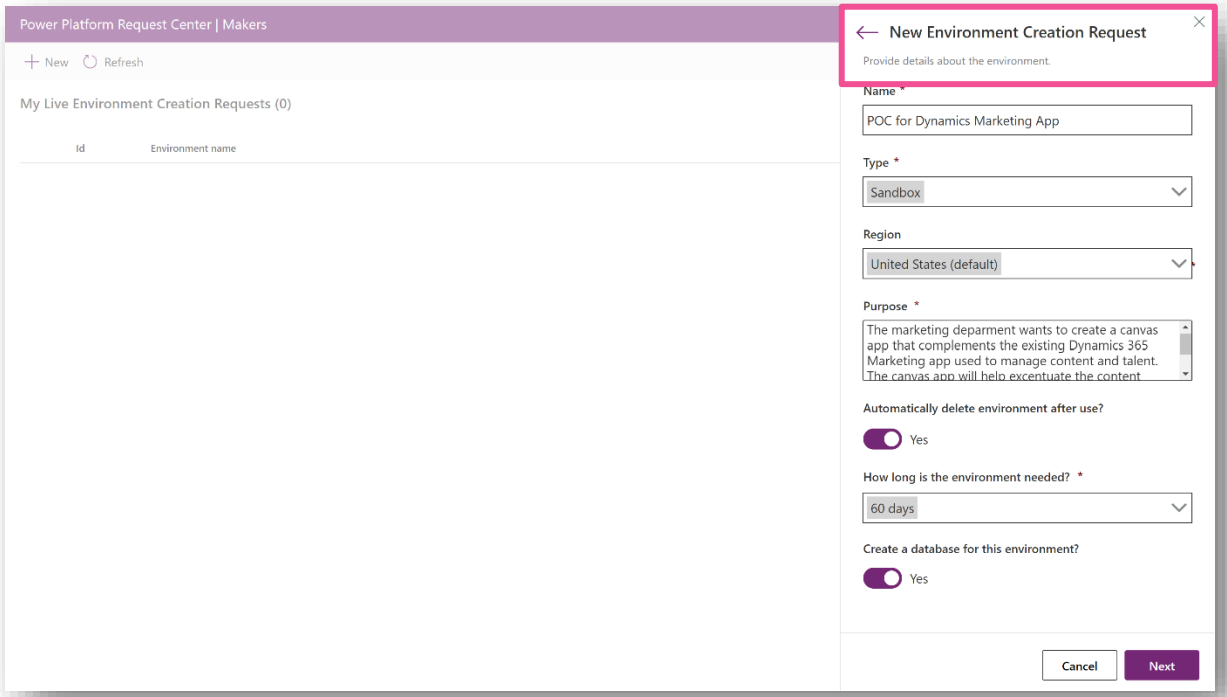
Own your tools:

- PPAC
- Landing Zones
- COE Starter Kit
- Management Connectors and Custom Connectors
- Power platform CLI and PowerShell Cmdlet
- Managed Environments

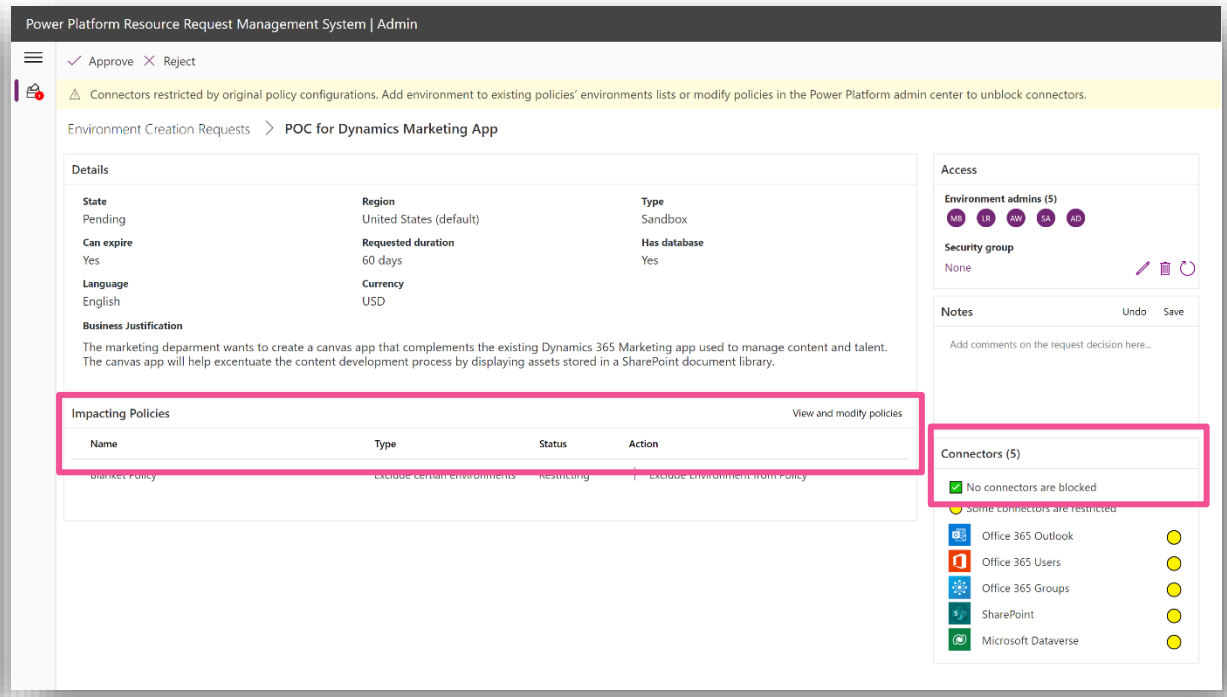
# Processes



# COE Environment Request

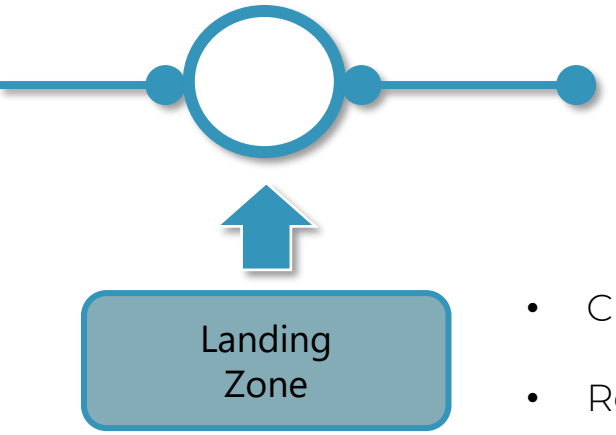



#EnvironmentRequestMaker



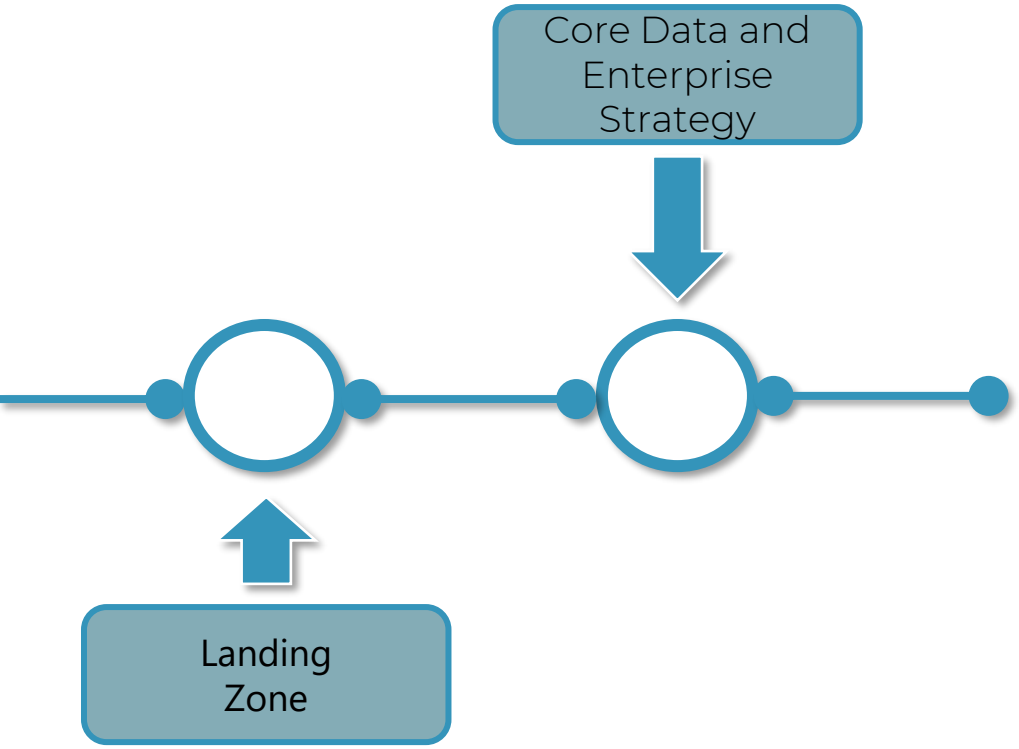

#EnvironmentRequestAdmin

# COE Processes



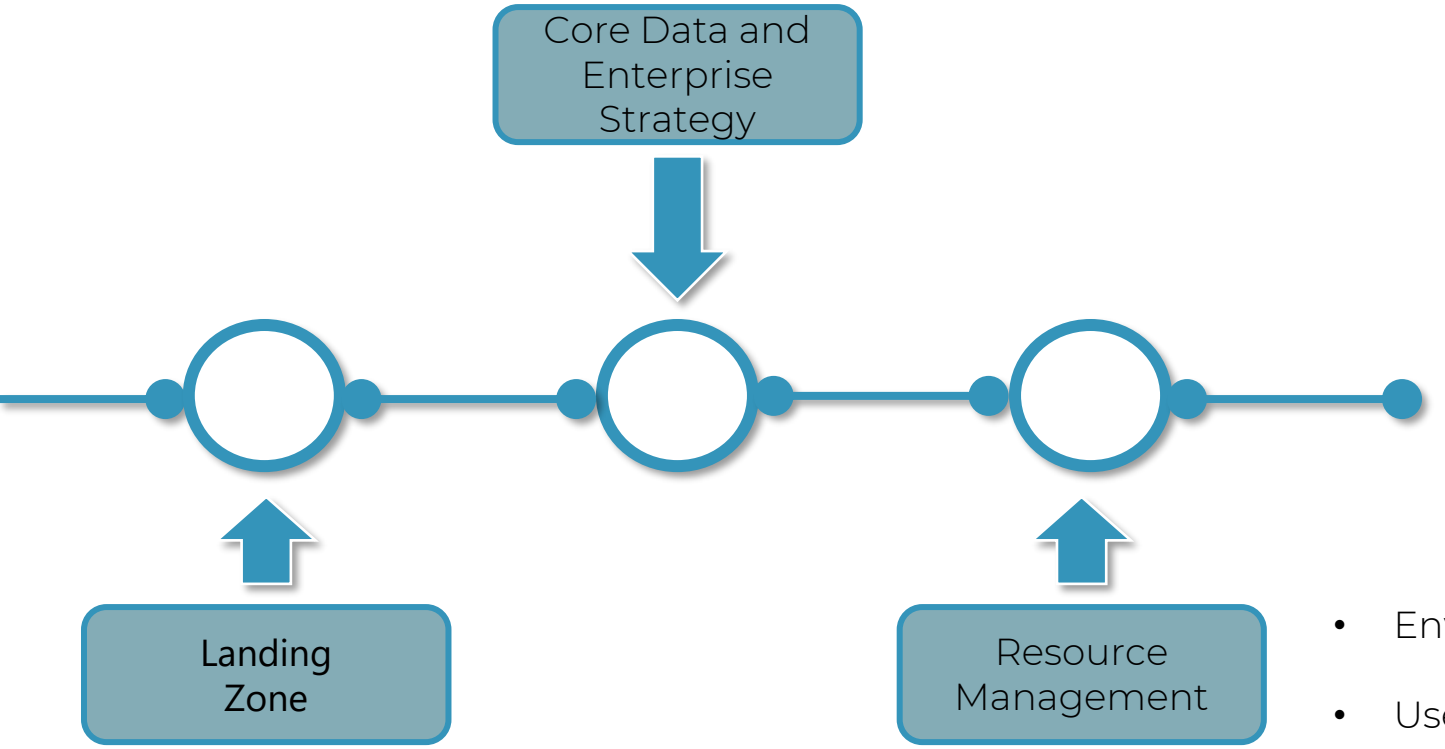

- Create COE Team
- Roles and responsibilities
- Delivery models
- Define communication
- Define a process for continuous innovation and improvement

# COE Processes



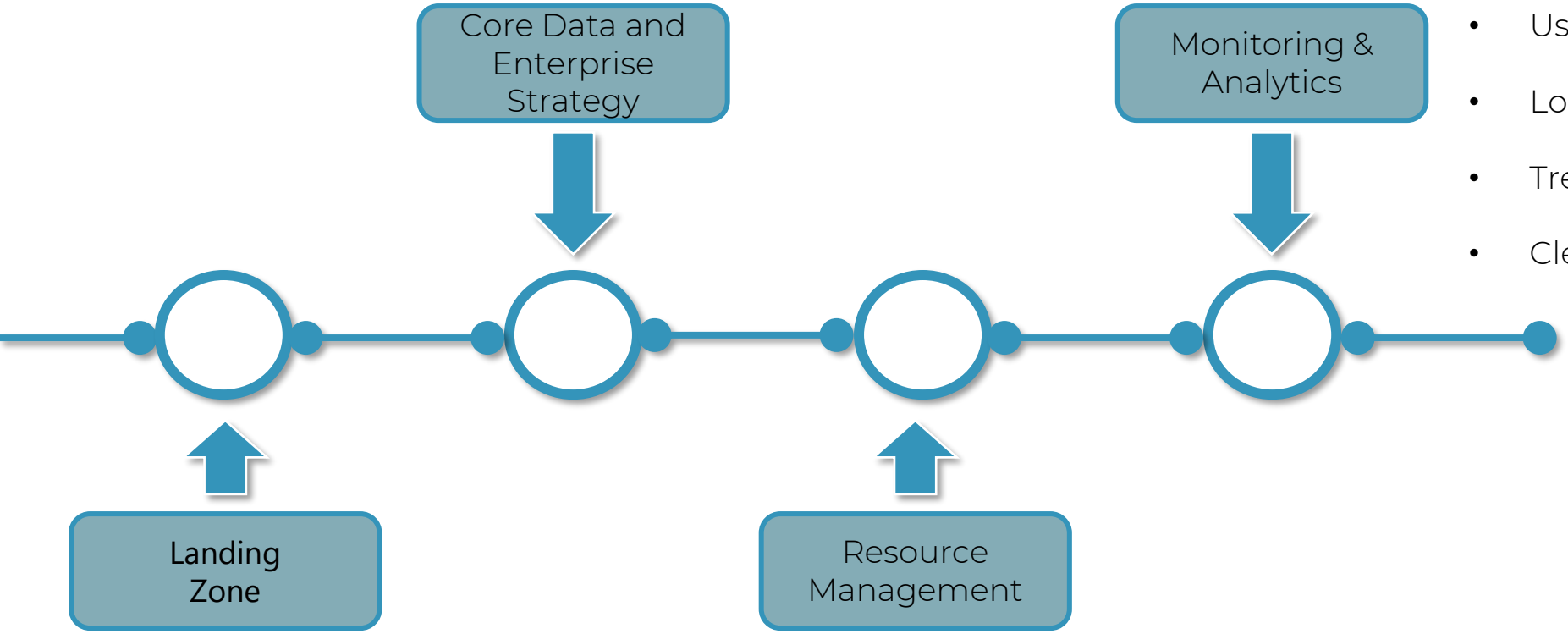

- Security Guardrails
- Environment Strategy
- DLP Strategy
- Integration Strategy (Data Gateway)

# COE Processes



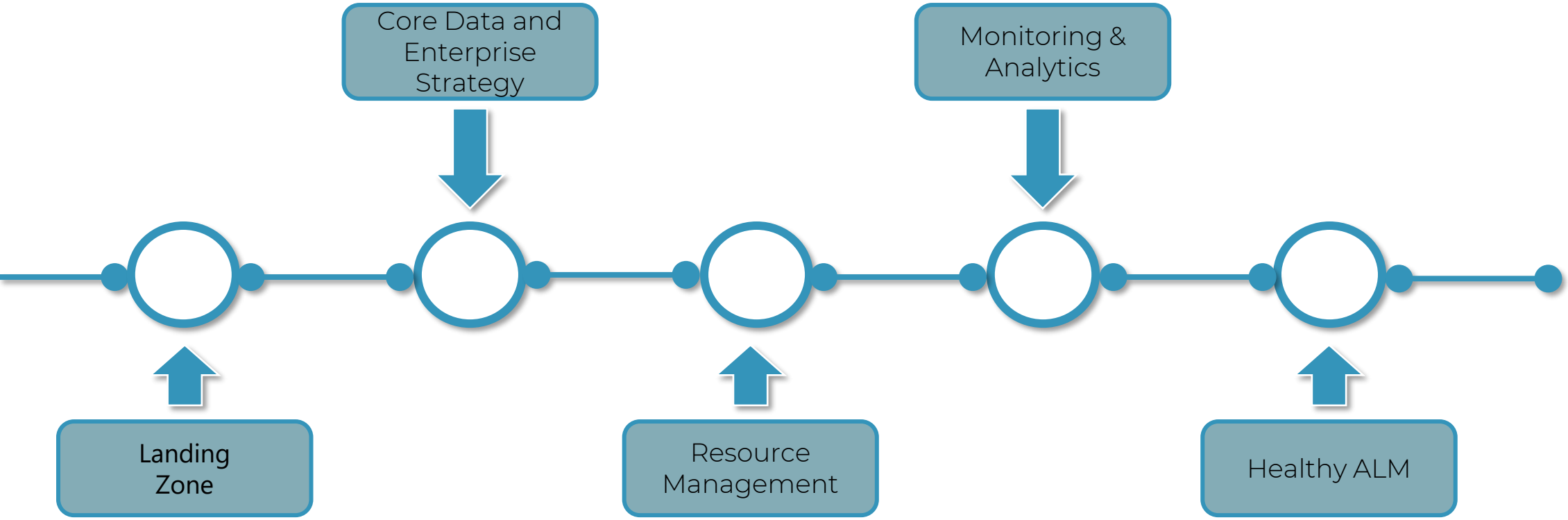

- Environment Request
- User and license management
- Compliance process
- Sharing strategy

# COE Processes




- Usage (Innactivity, Archive)
- Logs
- Trends and issues
- Clean-up

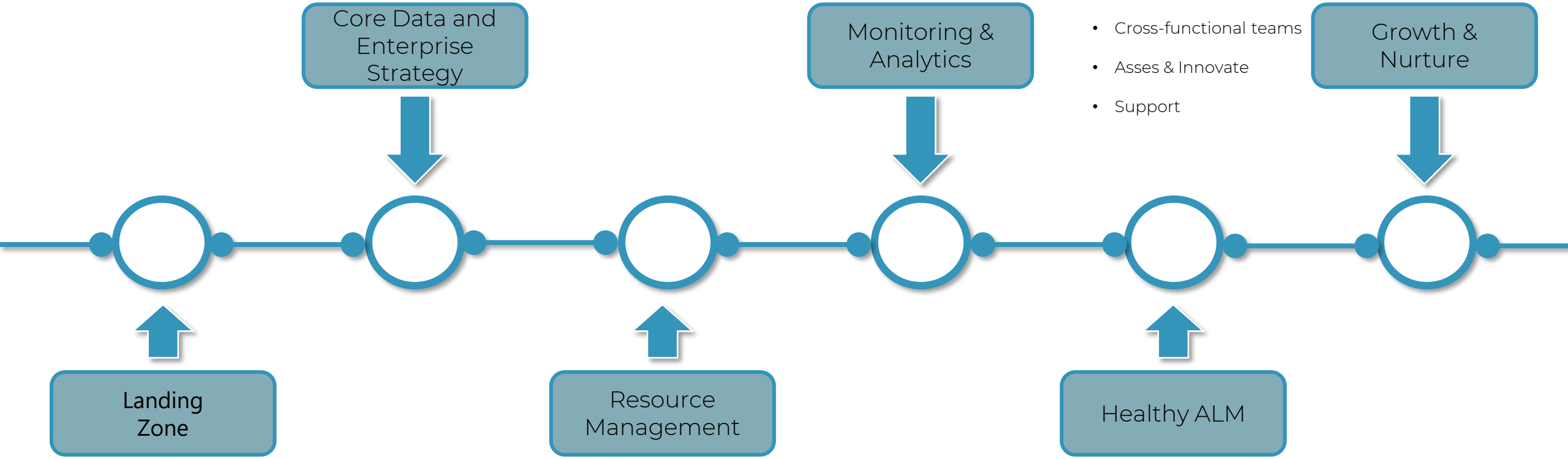
# COE Processes




- Define process and best practices
  *per use-case complexity
- Health check
- Continuous Training

# COE Processes

- Welcome new makers
- Create Competence, Guidelines, Best practices
- Idea collection | Use-case scoring
- Solution Catalog
- Cross-functional teams
- Asses & Innovate
- Support



Let's regroup...

so, how to accelerate adoption?

# so, how to accelerate adoption?

**Start Centralized**
**Set Baseline Governance Guardrails**
#GovWorkshop
#LandingZones
#COEKit

# so, how to accelerate adoption?

Start Centralized
Set Baseline Governance Guardrails
#GovWorkshop
#LandingZones
#COEKit

Build the Community

Infuse Champions in Departments

# so, how to accelerate adoption?

Start Centralized
Set Baseline Governance Guardrails
#GovWorkshop
#LandingZones
#COEKit

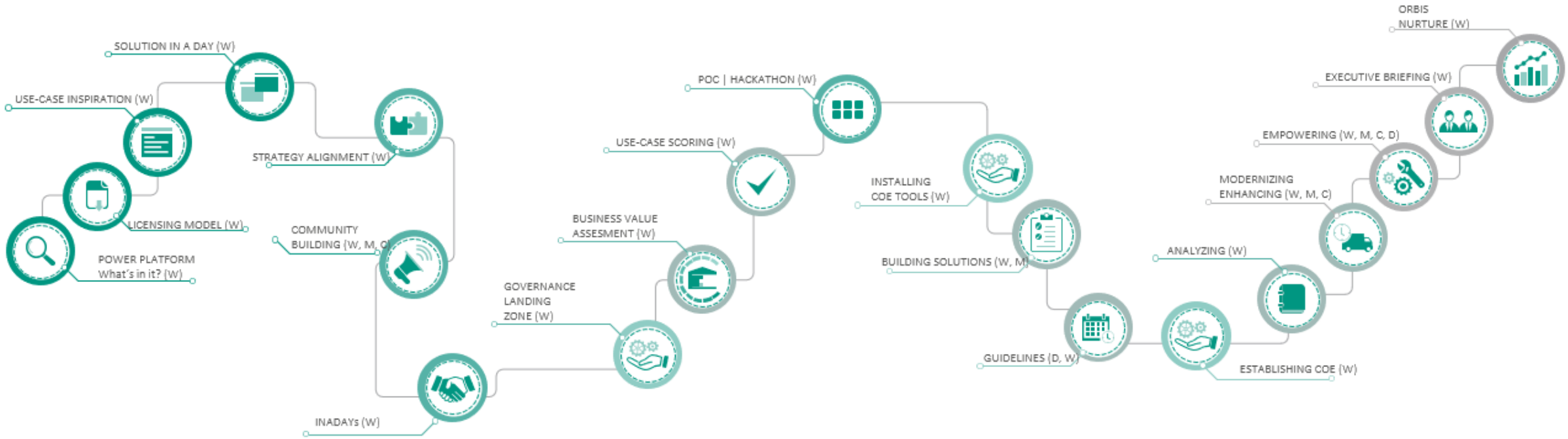
Build the Community

Infuse Champions in Departments

Solve Organisational Problems with Power Platform

Inspire by Doing/ Digitally Assisting

ad:option
gone wrong
UNDERESTIMATE POWER PLATFORM
OVERESTIMATE POWER PLATFORM
NO CLEAR STRATEGIC DIRECTION
EXCESSIVE PLANNING
LACK OF EXECUTIVE BUY-IN
FAIL BUILDING CHAMPIONS AND ADVOCATES
ABANDON RAPID EVALUATION
POOR EXISTING PROCESS INTEGRATION
SILOED COMPETENCY STRUCTURE
RESISTANCE TO CHANGE
#EditKapcari




LET OUR EXPERIENCE GUIDE YOUR POWER PLATFORM JOURNEY

**1 EVALUATION**
Explore and evaluate the Power Platform stack through a hands-on experience

**2 EMPOWERING**
Community building, empowering departments to digitize their processes, and building a governing team

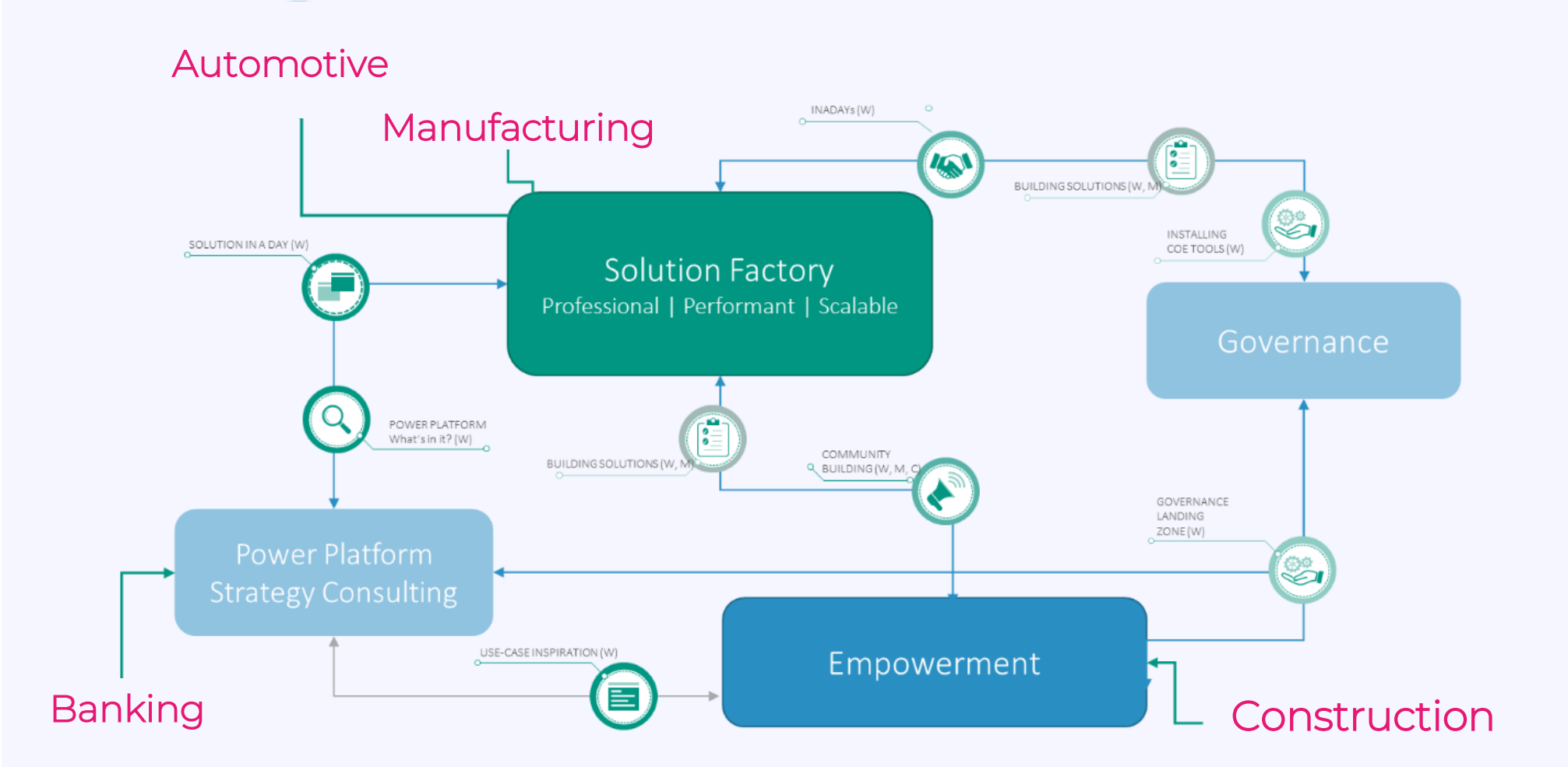
**3 GOVERN AND NOURISH**
Establish a COE by defining the team, tools, communication, requirement and processes, suitable to your unique business needs

**4 SOLUTION FACTORY**
Modernize existing solutions or build new ones based on the ORBIS expertise, gained through years of experience and growth mindset

**5 ORBIS STRATEGIC NURTURE**
We want to be your strategic partner that helps you keep up with technology roadmap, continuously improve and automate

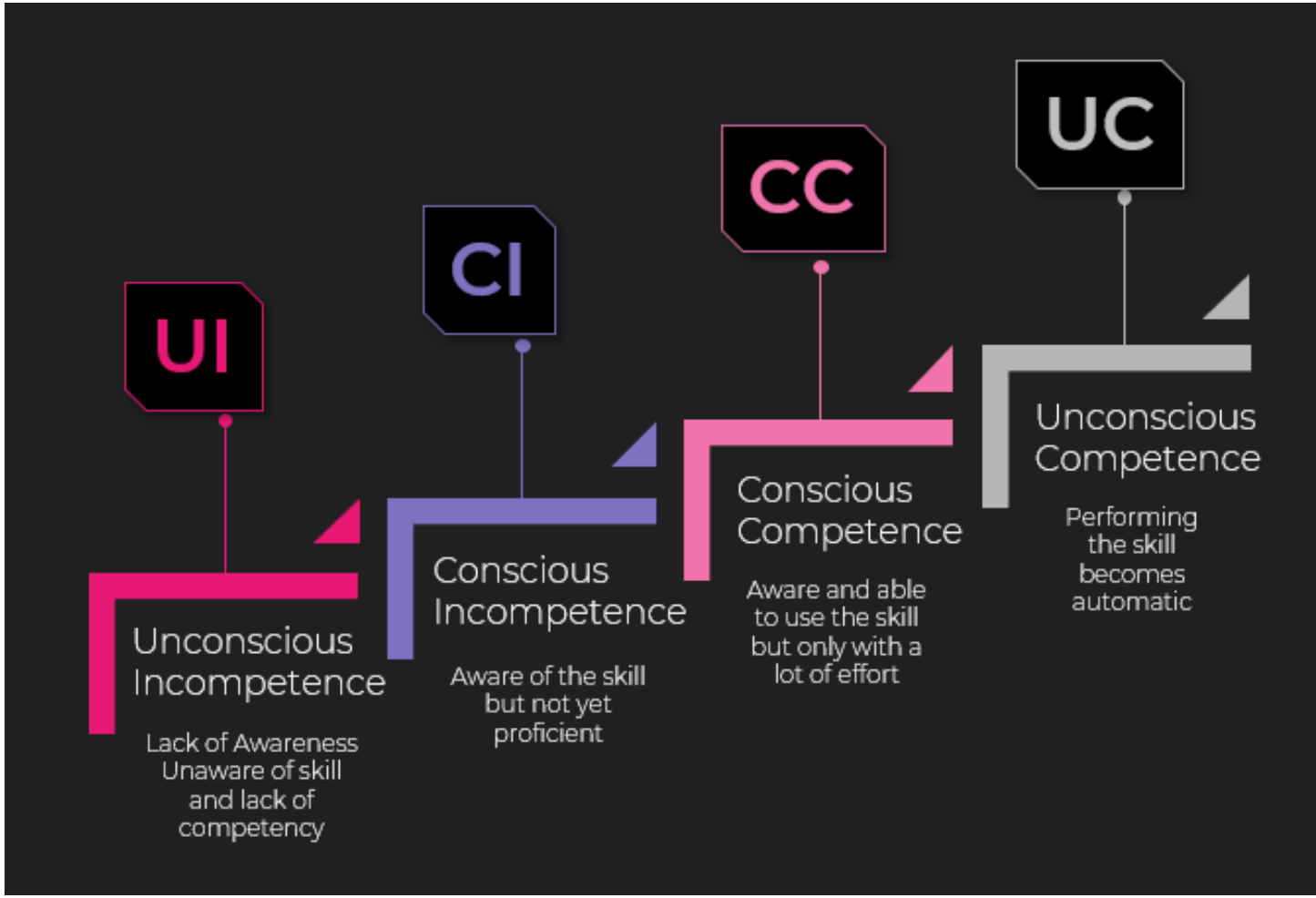
# power platform journey

# It is a Journey... #LifestyleNotADiet



# Unconscious Competence Matrix

Asses - Improve - Reassess



# Resources

- Microsoft Documentation
- COE Starter Kit Documentation
- Power Platform Adoption White Paper
- Excellent Community Work
- Experience

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summit

# Q&A

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summit

# THANK YOU!