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Poetics and politics of a power platform roll-out strategy destined for success

Edit Kapcari

Poetics and politics of a power platform roll-out strategy destined for success

Edit Kapcari

Poetry is when an emotion
has found its thought and
the thought has found words.

- Robert Frost

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politics

/ˈpɒlɪtɪks/

noun

1. the activities associated with the governance of a country or area, especially the debate between parties having power.

Edit Kapcari

Power Platform Advisor

Head of Solutions Development



✉ Edit.Kapcari@gmail.com

in EditKapcari

🐦 SheCodez



Power Platform is a bouquet of **Azure services (soon AI Generated)** bringing low-code/no-code development, workflow, and business intelligence tools to business users. These capabilities enable corporate end users to create solutions for themselves as well as to make them available for others to utilize. The efforts can streamline operations, reduce development costs and reliance on corporate IT, and improve business outcomes.

#CloudPlatform

Boosting the adoption and roll-out process, **at scale**...

AD:OPTION gone wrong

Q: Mention one reason why adopting Power Platform might fail.



Boosting the adoption and roll-out process, **at scale...**

The most important **first step...**

Boosting the adoption and roll-out process, **at scale...**

The most important **first step...**

Assigning **responsibility!**

COE # GOVERNANCE

COE # TOOL

COE # GOVERNANCE

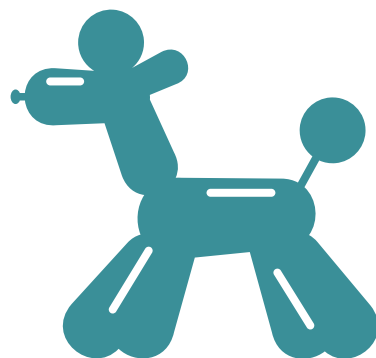
COE # TOOL

Team of PEOPLE-TOOLS-PROCESSES

Agenda

1. COE – People
2. COE – Tools
3. COE – Processes
4. First steps accelerating adoption
5. Unconscious Competency Assessment

People











Profiles of a COE Team

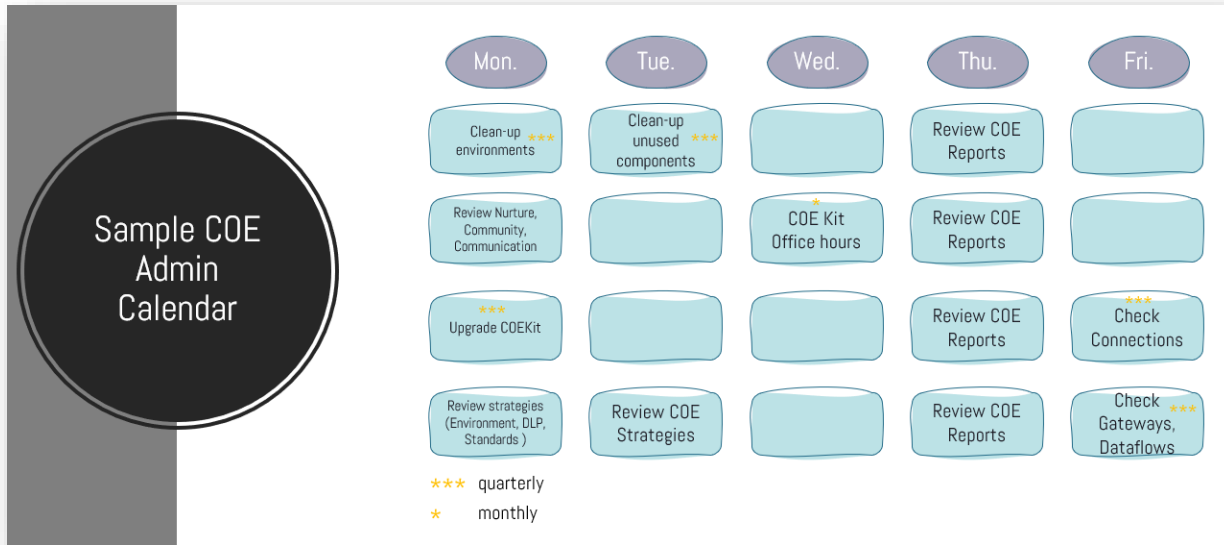
1. Power Platform Strategy Team
2. Admin Team
3. Community and Nurture Team
4. Automation, Acceleration and Competence Team

Profiles of a COE Team

#TIP

Role	Responsibilities	Department	Who	Processes	Expectations Output	Estimation
Power Platform Strategy team !	Strategy alignment with organization Adoption and change management Collaboration across organization Bottom up: educate your makers, make it less scary, and drive self-enablement. Top down: work on executive literacy and creating an innovation-friendly culture.	IT Scouting	Max Mustermann	 TBD	 TBD	Q2 2023
Admin Team !	Establishing an environment strategy. Secure data: setting up data loss prevention (DLP) policies (Connectors, integration, migration) Managing Users (capacity, and licensing)	IT Scouting	Lina Green	 TBD	 TBD	Q2 2023
Community and Nurture Team	Organize #InADay events, hackathons, Lunch and Learn, Ideathon etc.. Mentor new makers and ensure new makers get off to a good start, and really look to evangelizing the platform. You'll already have an established IT ticket support process and it's important to onboard those teams as well—create guidance and FAQs and define your support processes and resources.	IT Scouting OB DPT	Claire Clark	 TBD	 TBD	Q3 2023
Automation and Acceleration Team (recommended)	Automation: Archiving unused resources identifying highly used resources to provide more formal support approving environment and license requests from end users ALM Support (Microsoft Power Platform Build Tools for Azure DevOps) support architecture reviews with makers share common templates and reusable components	IT Trailblazers	Arb Leka	 TBD	 TBD	Q1 2024

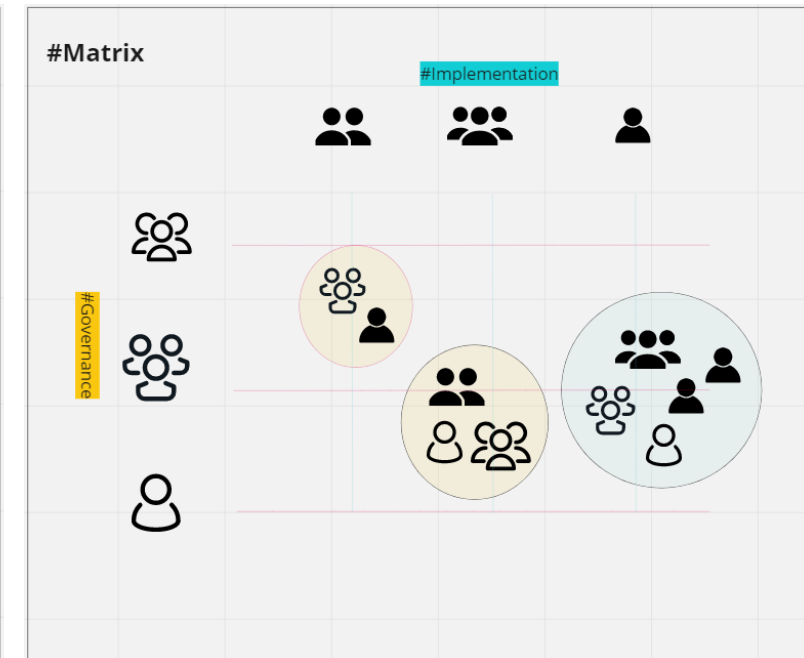
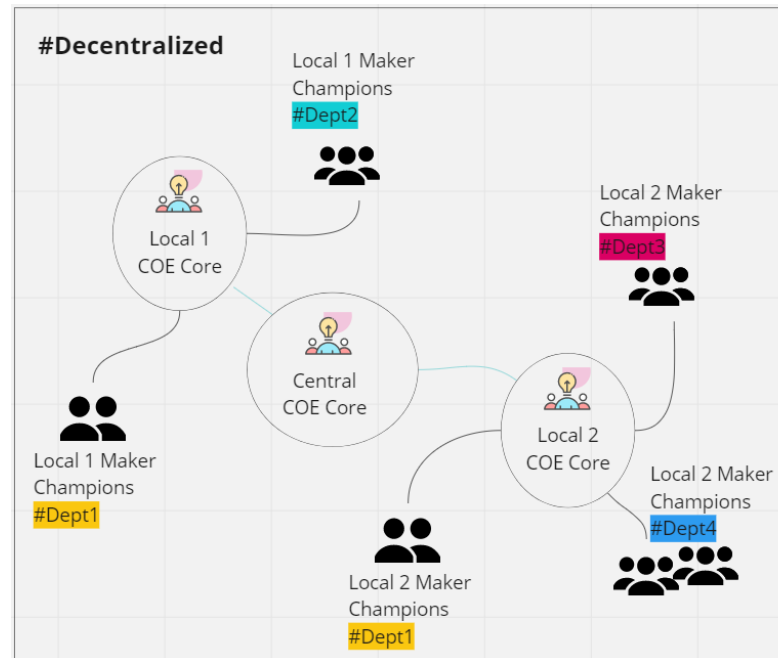
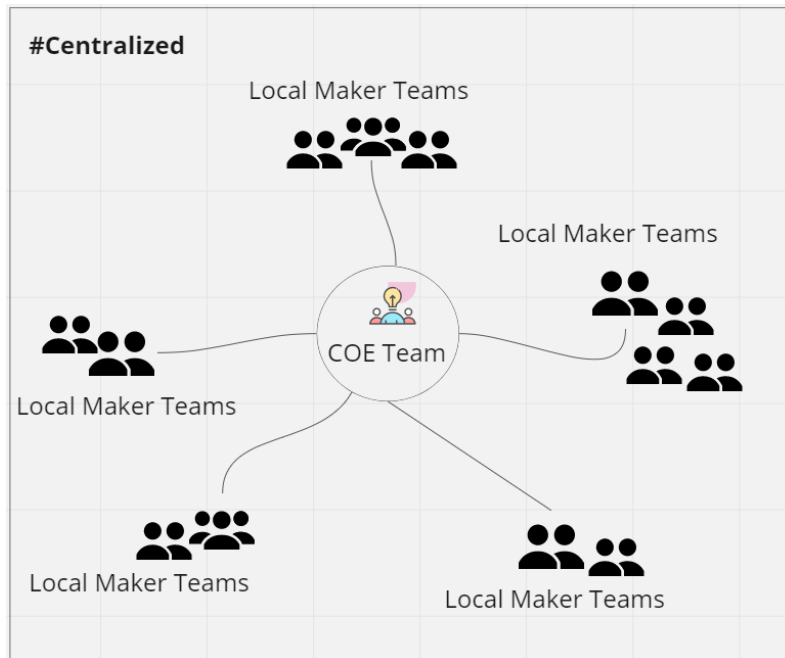
Calendar your activities



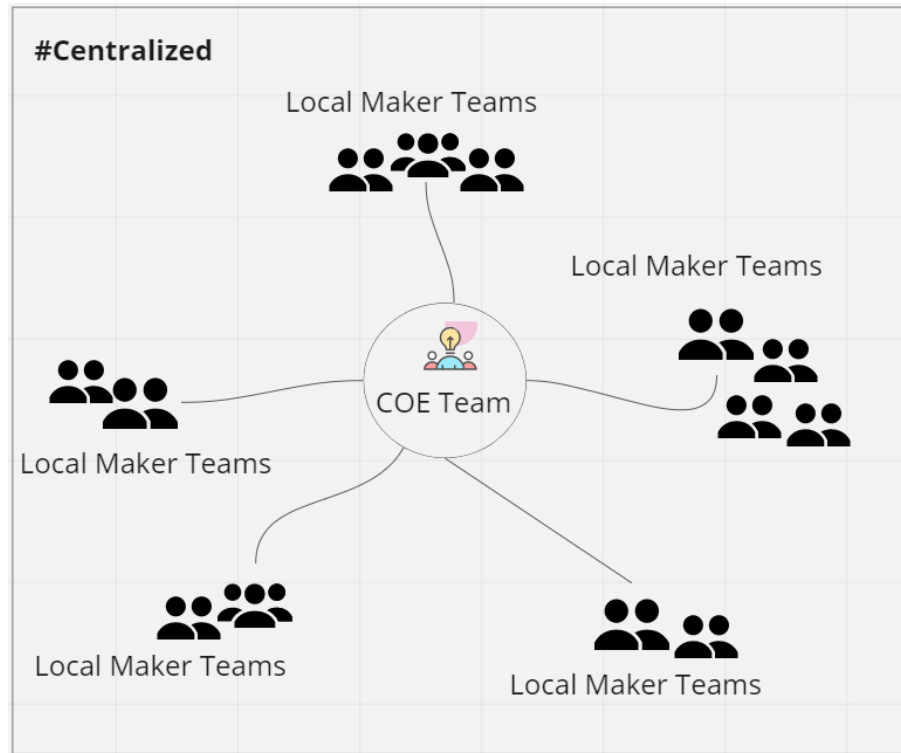
#TIP

You can start with a small but dedicated team that combines several roles in one person and expand over time

Define a Delivery Model



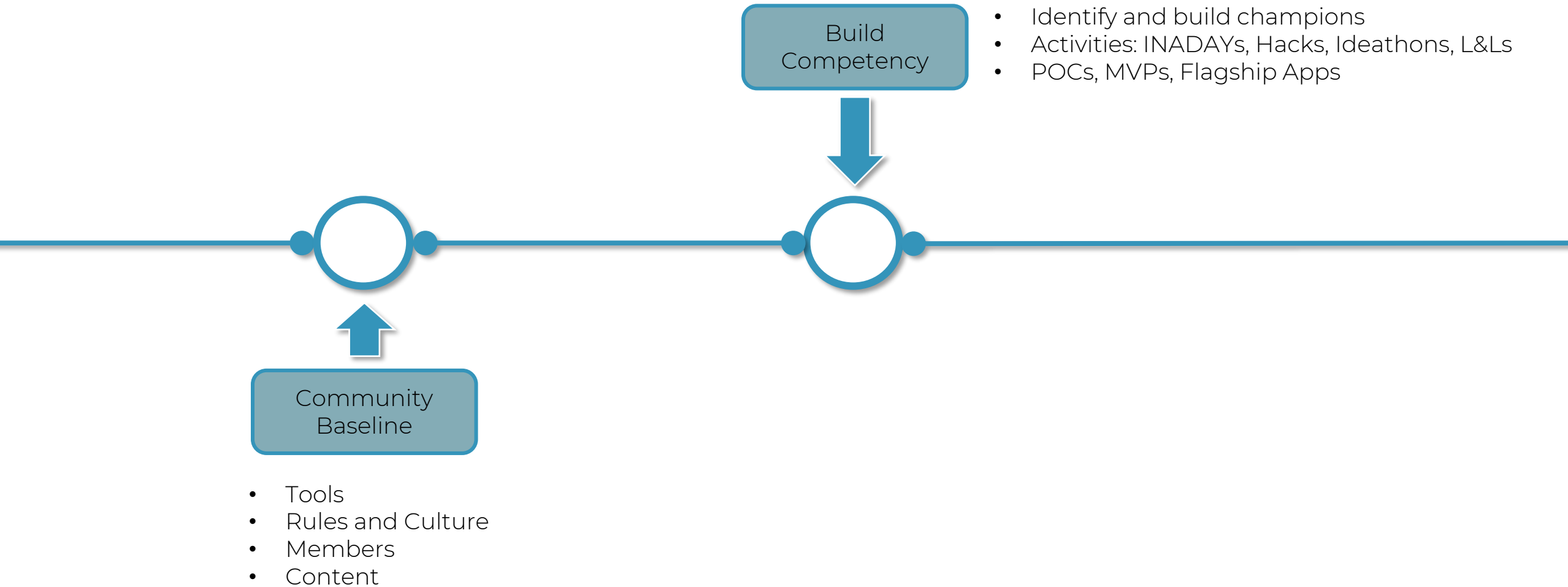
It's ok, and very often effective to start small

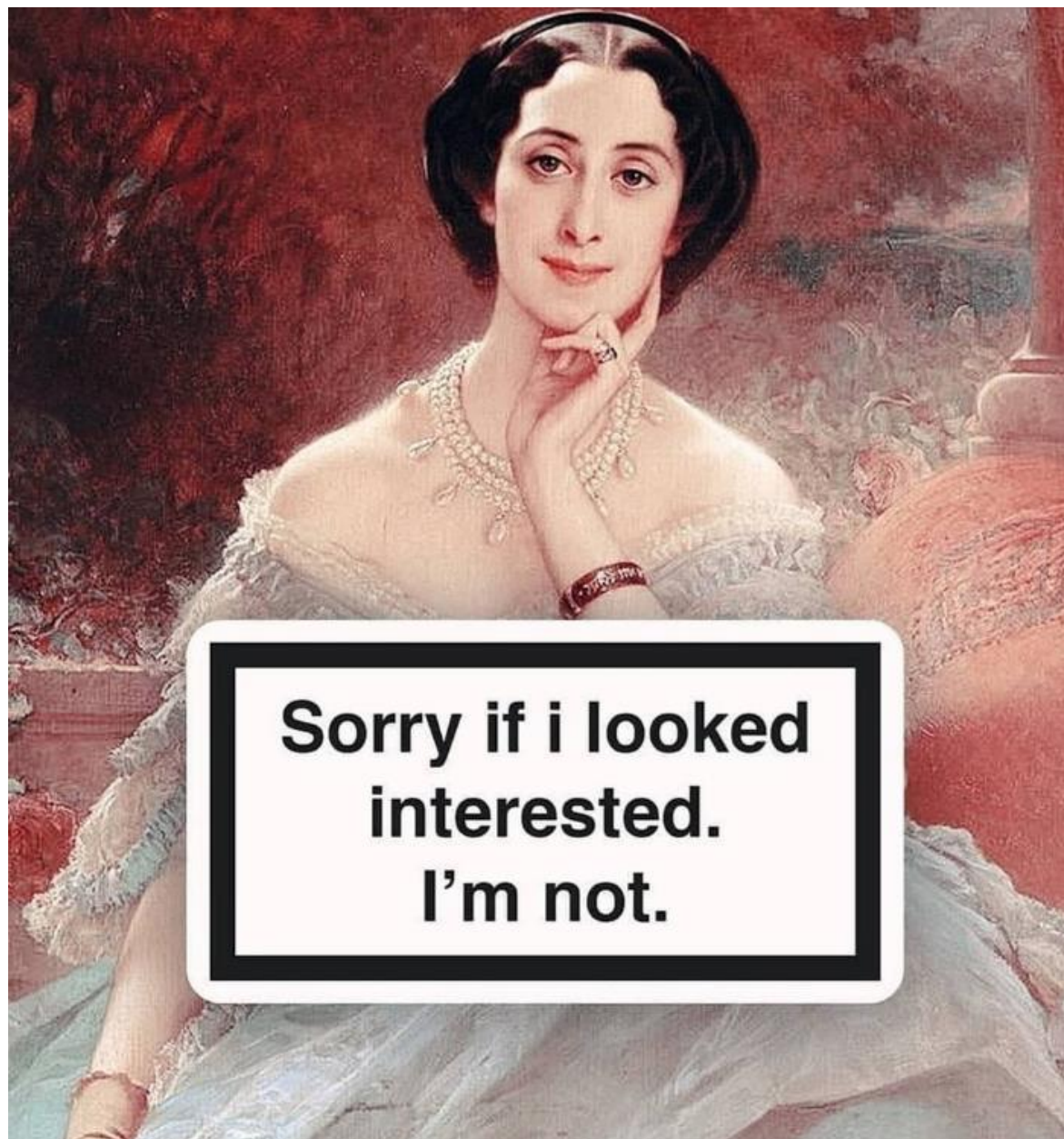


#TIP

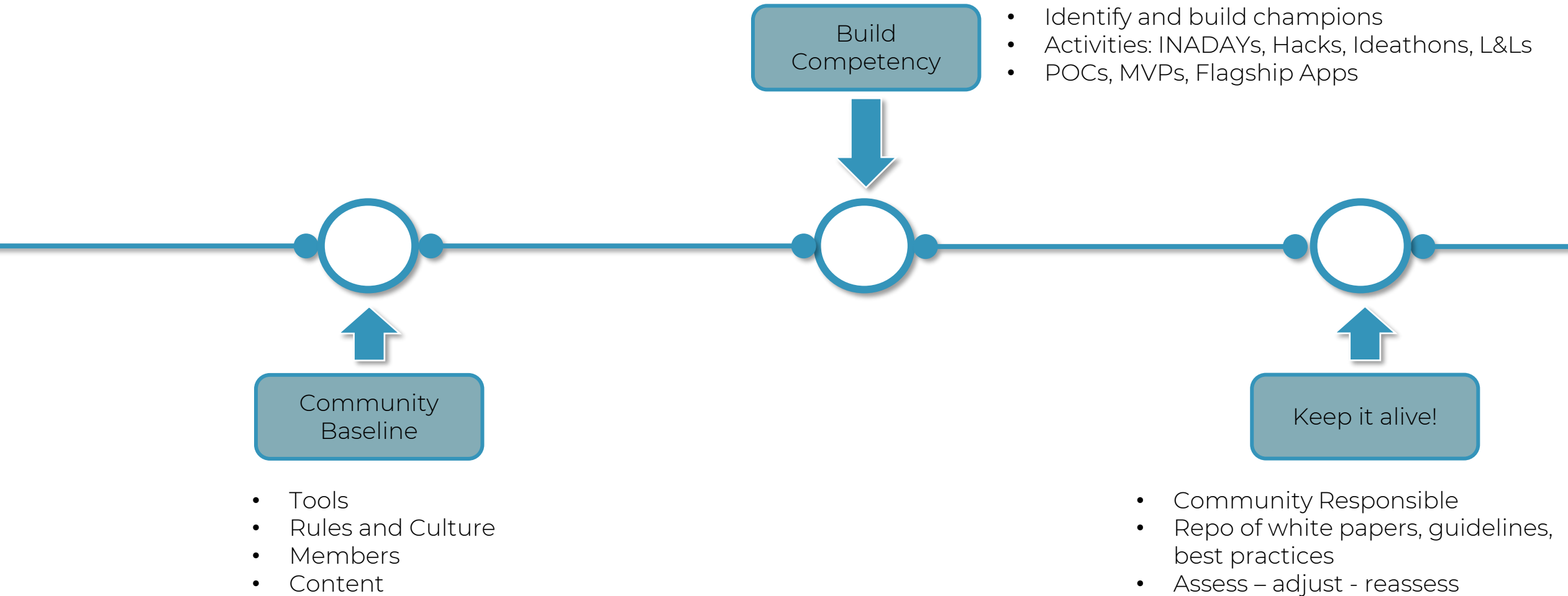
You can begin with a centralized model and define the basic tasks and development into a model that suits the size of the company, the vision for the platform and the structure of the company

Build a Community





Build a Community



Power Apps | PP BPS Demo MDA

You have 2 notifications. Select to view.

AGENDA

- Day 1 Introduction
- Power FX Basics
- Exercise Part I
- Break
- Variables
- Exercise Part II
- Break
- Datatypes
- Exercise Part III

Workshop

- Agenda

Power FX Basics

- Power FX Basics
- Power FX Variables
- Power FX Data Ty...
- Power FX Control ...

Collections & Dataverse

- Collections CRUD
- Collections Advan...
- Dataverse CRUD
- Dataverse Advanc...
- Dataverse Delega...

Common Operations

- String Operations
- Math Operations
- Date Operations
- Color Operations

Power Apps | PP BPS Demo MDA

Search

Date Operations

Date Datatypes	Date Calculations	Date Formatting	Calendar	Filtering Dates
Date Today() - current date 8/4/2023 Date() - explicit date 1/18/2023 DateValue() - from date string 1/18/2022 Date() - calculate with Date() 4/18/2022	Time Time() - explicit time 9:58 AM TimeValue() - from time string 1:21 PM TimeValue() - from time string 2:34 PM Time() - calculate with Time() 4:23 PM	DateTime Now() - current datetime 8/4/2023 9:37 PM DateTime() - explicit datetime 1/18/2023 5:43 PM DateTimeValue() - from datetime string 1/18/2022 2:23 PM		

Create - Read - Update - Delete

Show the Contacts Table in the Gallery with their full name.
By clicking the edit icon, set the regarding record to the local variable "loc_SelectedContact".
The Save Button should patch the variable with the values from the form into Dataverse.
The delete icon should remove the record from the table.

Reset New Contact

Yvonne McKay (sample)		
Susanna Stubberod (sample)		
Nancy Anderson (sample)		
Maria Campbell (sample)		

Objects

Search

- All (40)
- Apps (6)
- Chatbots (0)
- Choices (3)
- Cloud flows (6)
- Connection references (1)
- Pages (16)
- Site maps (1)
- Tables (7)

PowerFx Training > Apps

Display name ↑

- PowerFx - Exercise Day 1
- PowerFx - Exercise Day 1 - Solution
- PowerFx - Exercise Day 2
- PowerFx - Exercise Day 2 - Solution
- PowerFx - Exercise Day 3

Power Platform is For:

POWER PLATFORM DEVELOPER

- is a person, not a title or a targeted role who creates applications and features for personal and wider use

FUSION TEAM

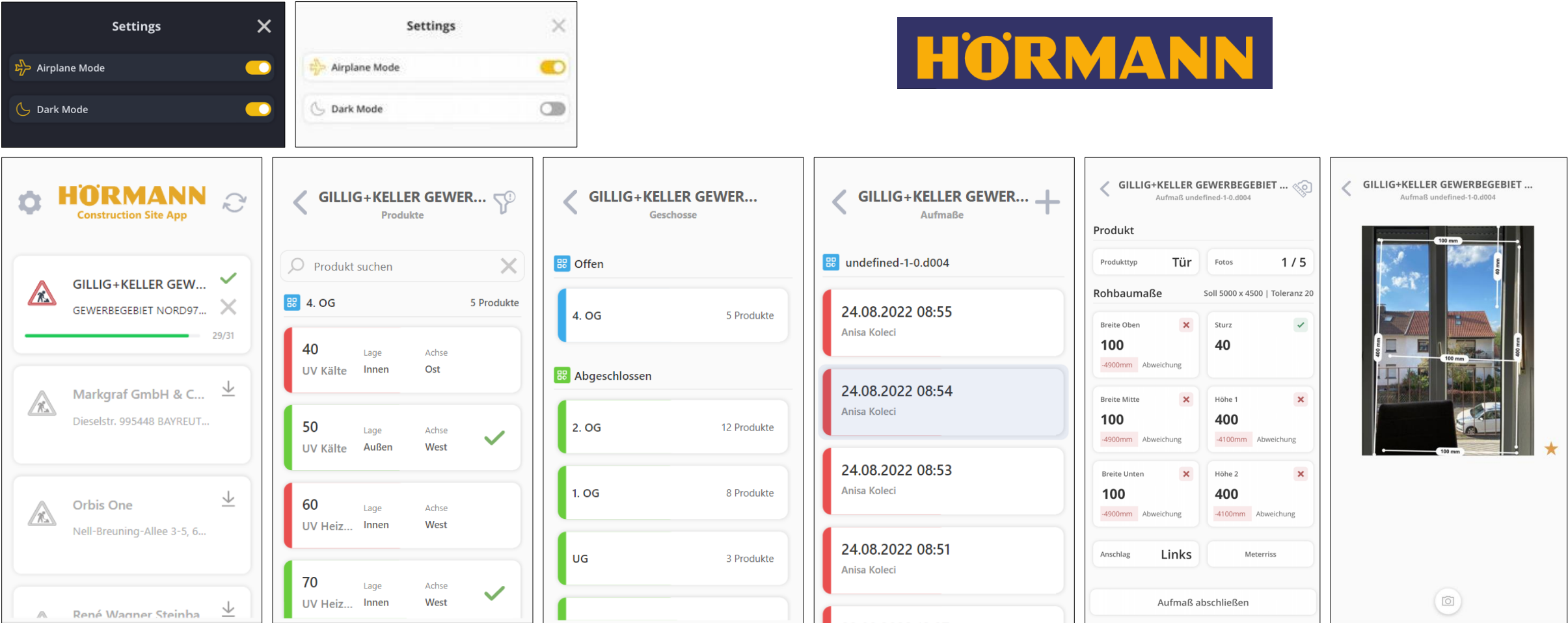
- allows your business to build better applications, faster, by bringing together professional developers with citizen, or low-code developers

PRO-DEVELOPER

- a person with the ability and expertise to create, maintain, and upgrade software for commercial purpose through conventional coding language

Construction Site App

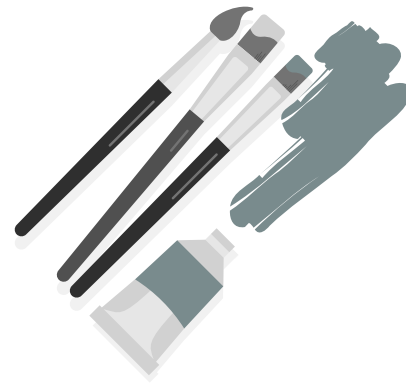
#ExampleFusionDevTeam



Build **cross-technology teams** to avoid isolation and develop
a common language

*Comparing JS with Power FX is like comparing gin with grapes. Yeah, doesn't make sense.

Tools



Landing Zones

- 8-minute Azure and Power Platform configuration setup

Landing Zones

- aligns with the platform and product roadmap
- aligns with Center of Excellence adoption framework

Deployment Setup

Security, Governance, and Compliance

Admin Environment and Settings

Management and Monitoring

Landing Zones

Review + create

Configure tenant security settings and Data-loss prevention policies for Power Platform to meet your overall security requirements. These settings will apply to all existing and new environments in your tenant, and additional restrictions can be configured later in the deployment experience.

Tenant Data-loss prevention policy

Configure overall Data-loss prevention policy for the tenant. This policy will by default apply to all existing and new environments. Additional policies can be configured in the 'Landing Zones' tab.

[Learn more](#)

Assign recommended Data-loss prevention policies to the tenant by selecting the preferred starting baseline.

☒ None

Tenant isolation (preview)

Configure tenant isolation to block external tenants from establishing connections into your tenant (inbound isolation) as well as block your tenant from establishing connections to external tenants (outbound isolation).

[Learn more](#)

Enable tenant isolation ☒

☐ Block inbound

☐ Block outbound

☐ Block both inbound and outbound

☒ Do not enable tenant isolation

Tenant Guest user and sharing settings

Configure tenant guest and sharing options.

[Learn more](#)

Prevent Azure AD guests accounts to make Power Apps ☒ Yes ☐ No

Restrict sharing of PowerApps with the entire organization ☒ Yes ☐ No

Provide naming convention for the Admin environments *

Select region for the new Admin Environments *

Europe

Bootstrap the Admin Environments with 'Center of Excellence Starter-kit' *

☐ Yes ☒ No

Create Billing Policy and Use Azure Subscription for pay-as-you-go for the environments

☒ Yes (recommended) ☐ No

Tenant Environment settings

Configure the overall Environment settings for the tenant. These settings will allow you to control Environment creation process, and capacity management.

[Learn more](#)

Restrict production and sandbox Environment creation to specific Admins ☒ Yes (recommended) ☐ No

Restrict trial Environment creation to specific Admins ☒ Yes (recommended) ☐ No

Restrict capacity allocation to specific Admins ☒ Yes (recommended) ☐ No

Azure Monitor setup

Configure Azure Monitor solutions that will be integrated to enhance the security posture of your Power Platform tenant.

[Learn more](#)


Enable auditing and integration with M365 Security & Compliance Center ☒ Yes (recommended) ☐ No

Enable Monitoring of Azure AD logs ☒ Yes (recommended) ☐ No

Enable integration with Microsoft Sentinel ☒ Yes (recommended) ☐ No

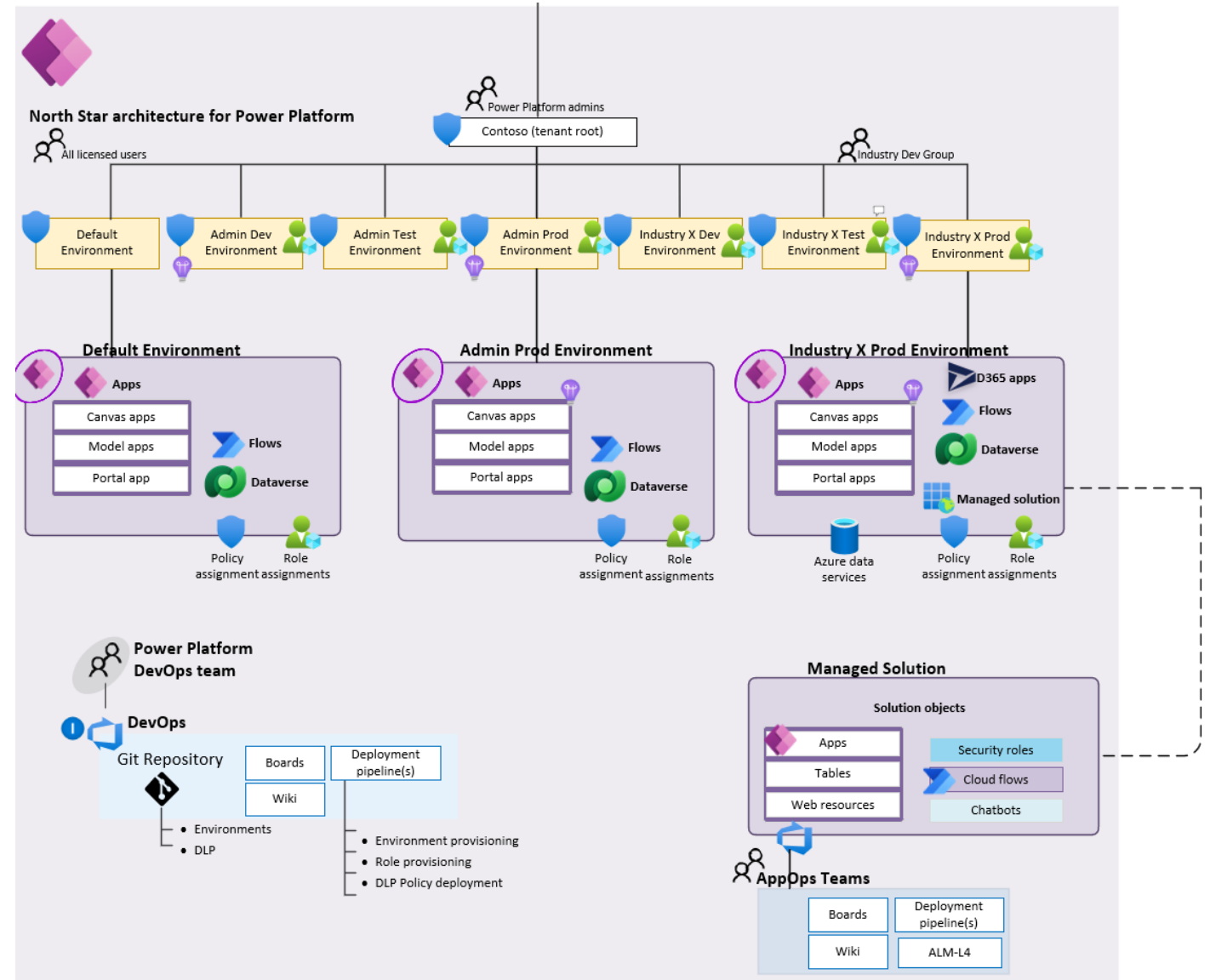
Enable Sentinel Data Connector for Dynamics 365 ☒ Yes (recommended) ☐ No

Enable integration with Azure Application Insights ☒ Yes (recommended) ☐ No

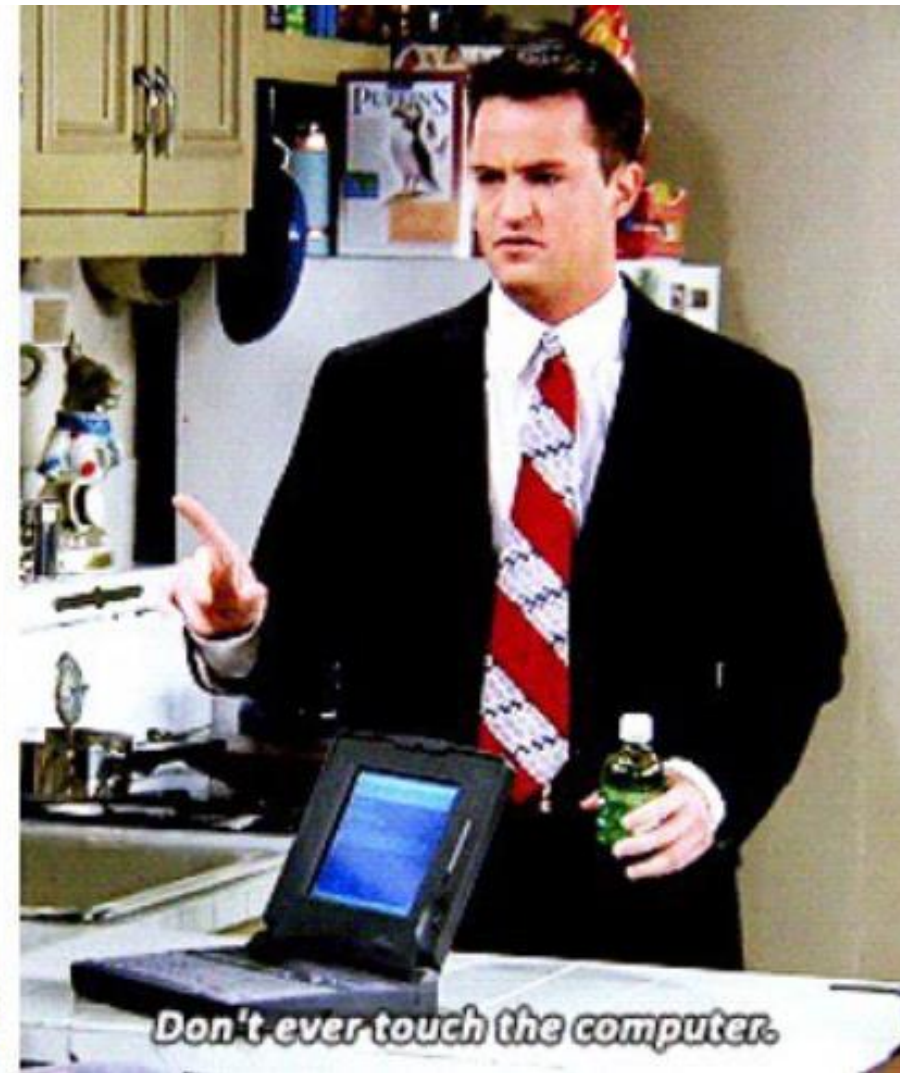
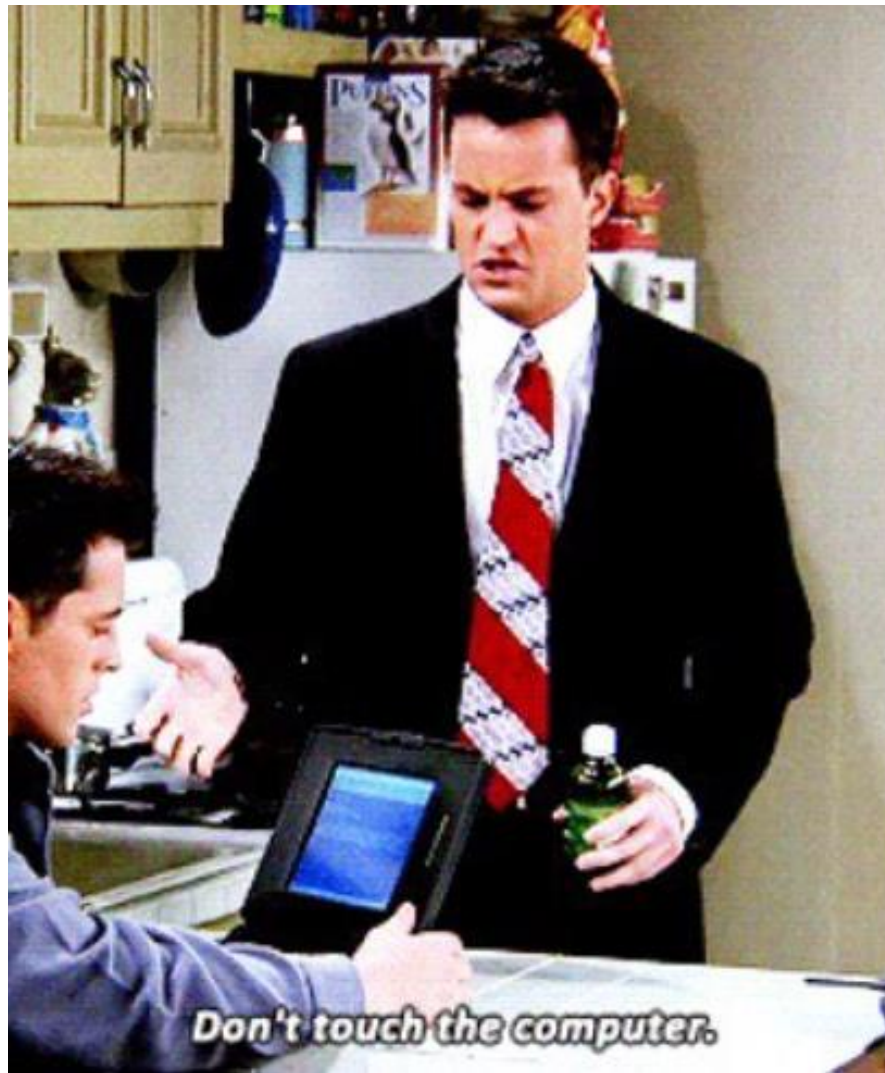


Landing Zones

- An architecture and design methodology, as well as a reference implementation to deploy into your Power Platform tenant.
- Effective construction and operationalization of landing zones (environments) on Power Platform, at scale.



#NayCulture



Center of Excellence Starter Kit

A templetized implementation of best practices



*"The kit **doesn't** represent the entire CoE, because managing a CoE requires more than tools alone; the CoE also requires **people**, **communication**, and defined **requirements** and **processes**."*

You can't govern what you can't see!

Center of Excellence Starter Kit

A templetized implementation of best practices



All data in one place visualized & editable

Power BI Dashboard
Power Platform Admin View
Admin Command Center



Archive unused apps

Clean Up Old Objects App
App Archive & Clean Up View



Onboard new makers

Maker Assessment
Welcome Email
Newsletter with Product Updates

Encourage Adoption

App Catalog
Template Catalog
Training in a Day



Identify orphaned apps and flows

Set Flow permissions
Set App permissions

Sample audit process

Developer Compliance Center
Compliance detail request
Business Process Flow for
Auditing resources



Individual Components

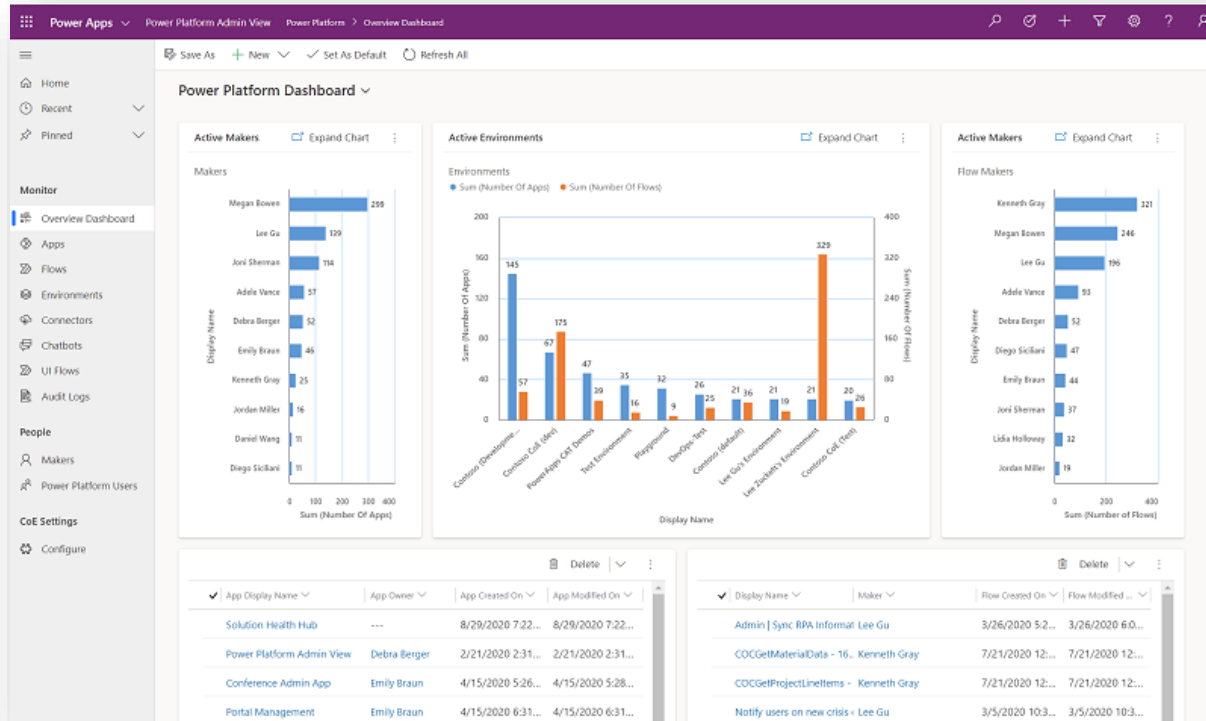
Theming Components
Innovation Backlog
PowerOps ALM



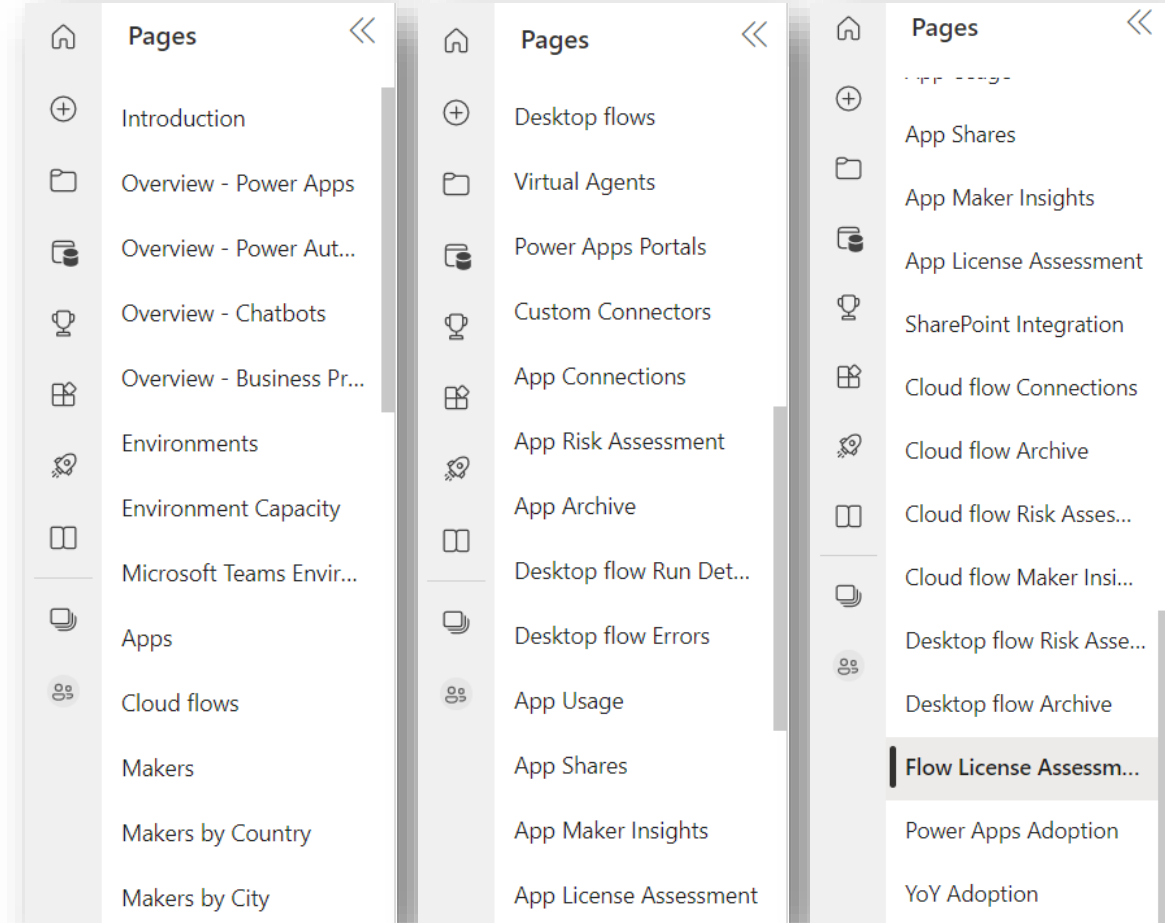
Microsoft Teams environment management

Team Environment Business
Justification
Welcome email to new team
owners

COE Monitoring and Analytics Tools



#PowerPlatformAdminView



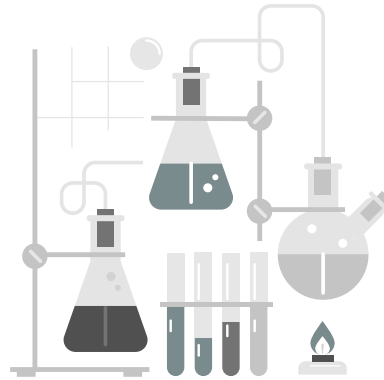
#PowerBIDashboard

#TIP

Own your tools:

- PPAC
- Landing Zones
- COE Starter Kit
- Management Connectors and Custom Connectors
- Power platform CLI and PowerShell Cmdlet
- Managed Environments

Processes



COE Environment Request

Power Platform Request Center | Makers

+ New Refresh

My Live Environment Creation Requests (0)

Id	Environment name
----	------------------

← New Environment Creation Request

Provide details about the environment.

Name *

POC for Dynamics Marketing App

Type *

Sandbox

Region

United States (default)

Purpose *

The marketing department wants to create a canvas app that complements the existing Dynamics 365 Marketing app used to manage content and talent. The canvas app will help excentuate the content.

Automatically delete environment after use?

Yes

How long is the environment needed? *

60 days

Create a database for this environment?

Yes

Cancel Next

#EnvironmentRequestMaker

Power Platform Resource Request Management System | Admin

✓ Approve ✗ Reject

⚠ Connectors restricted by original policy configurations. Add environment to existing policies' environments lists or modify policies in the Power Platform admin center to unblock connectors.

Environment Creation Requests > POC for Dynamics Marketing App

Details

State	Region	Type
Pending	United States (default)	Sandbox
Can expire	Requested duration	Has database
Yes	60 days	Yes
Language	Currency	
English	USD	

Business Justification

The marketing department wants to create a canvas app that complements the existing Dynamics 365 Marketing app used to manage content and talent. The canvas app will help excentuate the content development process by displaying assets stored in a SharePoint document library.

Impacting Policies

Name	Type	Status	Action
Blanket Policy	Exclude certain environments	Restricting	Exclude Environment from Policy

View and modify policies

Access

Environment admins (5)

Security group

None

Notes

Undo Save

Add comments on the request decision here...

Connectors (5)

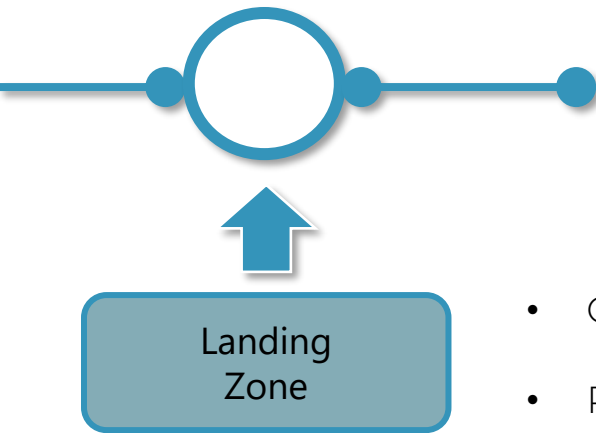
✓ No connectors are blocked

Some connectors are restricted

Office 365 Outlook	●
Office 365 Users	●
Office 365 Groups	●
SharePoint	●
Microsoft Dataverse	●

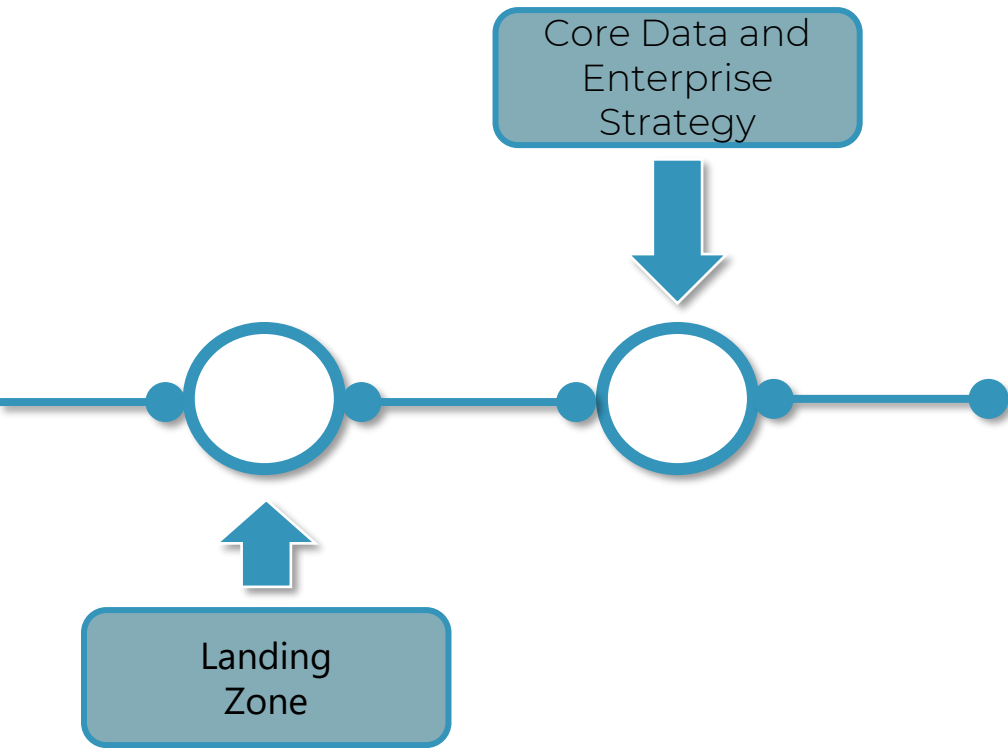
#EnvironmentRequestAdmin

COE Processes



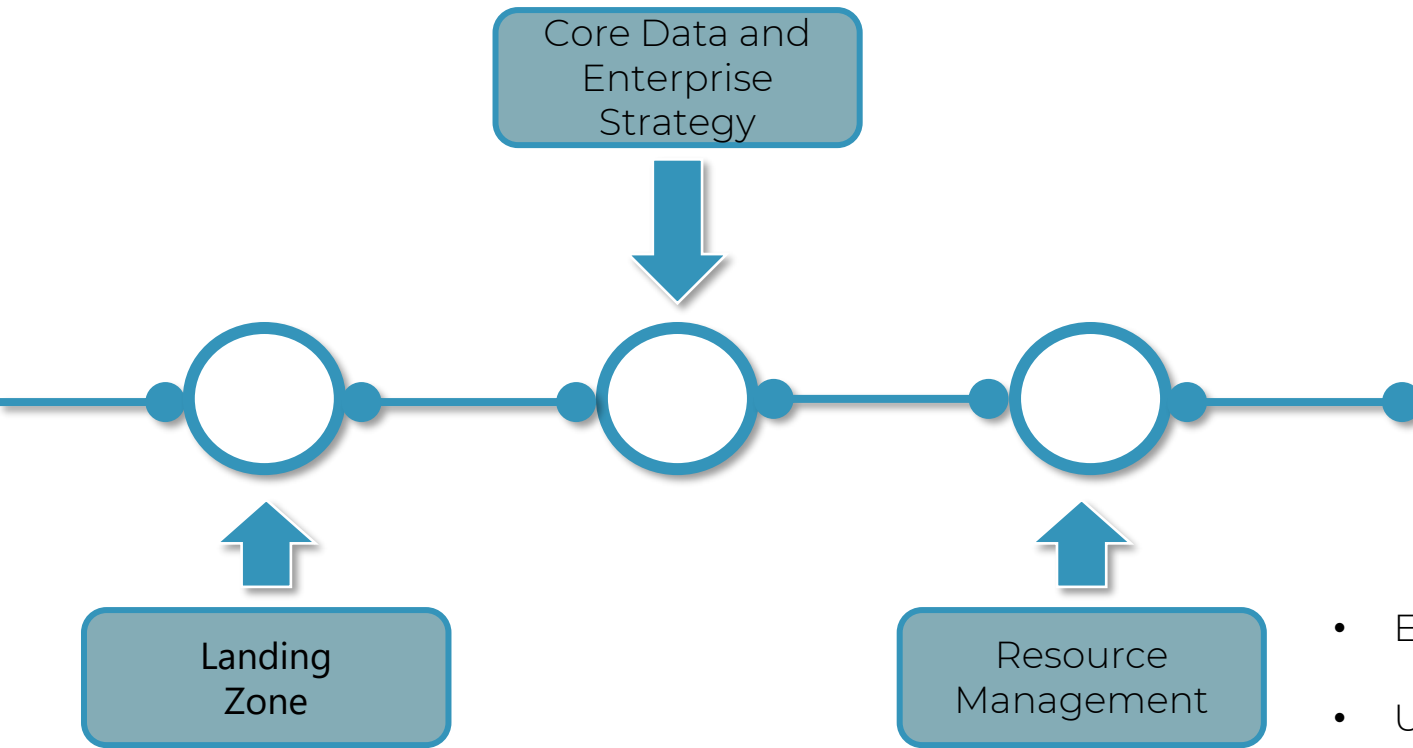
- Create COE Team
- Roles and responsibilities
- Delivery models
- Define communication
- Define a process for continuous innovation and improvement

COE Processes



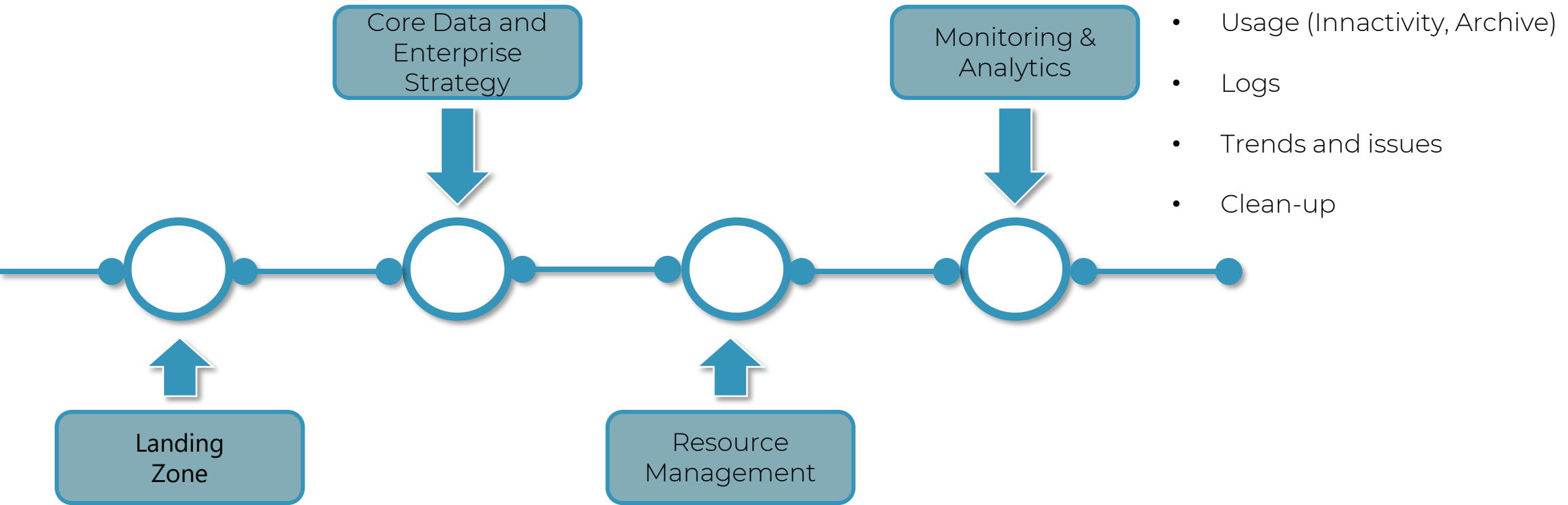
- Security Guardrails
- Environment Strategy
- DLP Strategy
- Integration Strategy (Data Gateway)

COE Processes

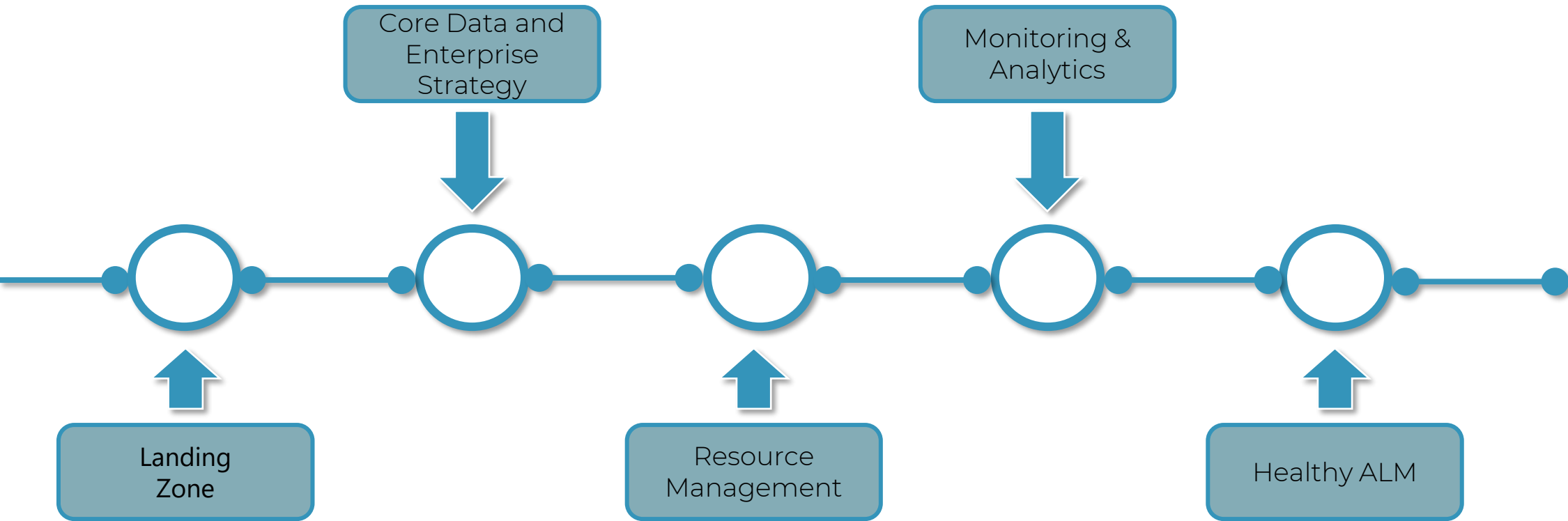


- Environment Request
- User and license management
- Compliance process
- Sharing strategy

COE Processes

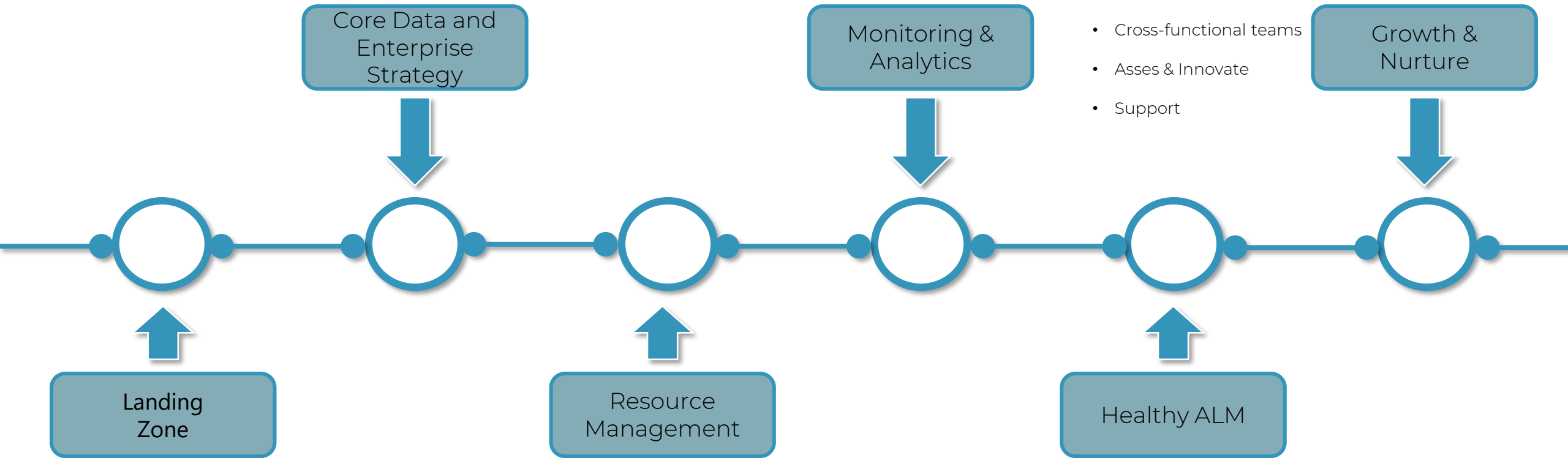


COE Processes



- Define process and best practices
*per use-case complexity
- Health check
- Continuous Training

COE Processes



- Welcome new makers
- Create Competence, Guidelines, Best practices
- Idea collection | Use-case scoring
- Solution Catalog
- Cross-functional teams
- Asses & Innovate
- Support

Let's regroup...

so, how to accelerate adoption?

so, how to accelerate adoption?

Start Centralized
Set Baseline Governance
Guardrails
#GovWorkshop
#LandingZones
#COEKit

so, how to accelerate adoption?

**Start Centralized
Set Baseline Governance
Guardrails**

#GovWorkshop
#LandingZones
#COEKit

Build the Community

**Infuse Champions in
Departments**

so, how to accelerate adoption?

**Start Centralized
Set Baseline Governance
Guardrails**

#GovWorkshop
#LandingZones
#COEKit

Build the Community

**Infuse Champions in
Departments**

**Solve Organisational
Problems with Power
Platform**

**Inspire by Doing/ Digitally
Assisting**



ad:option

gone wrong

UNDERESTIMATE
POWER
PLATFORM

OVERESTIMATE
POWER
PLATFORM

NO CLEAR
STRATEGIC
DIRECTION

EXCESSIVE
PLANNING

LACK OF
EXECUTIVE
BUY-IN

FAIL BUILDING
CHAMPIONS AND
ADVOCATES

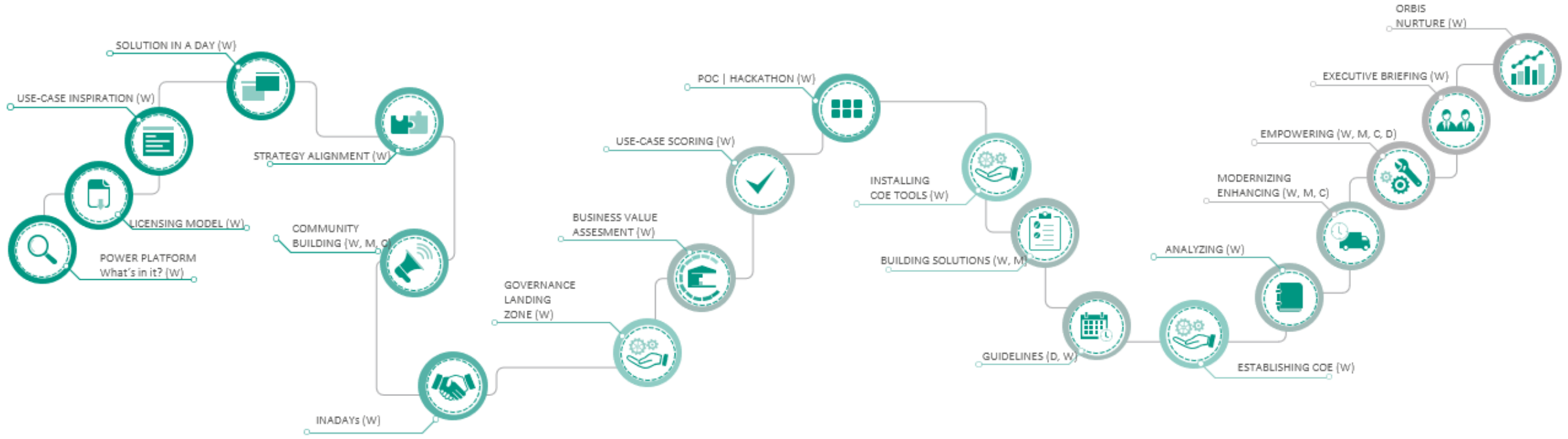
ABANDON
RAPID
EVALUATION

POOR EXISTING
PROCESS
INTEGRATION

SILOED
COMPETENCY
STRUCTURE

RESISTANCE
TO
CHANGE

#EditKapcari



LET OUR EXPERIENCE GUIDE YOUR POWER PLATFORM JOURNEY

EVALUATION

Explore and evaluate the Power Platform stack through a hands-on experience

EMPOWERING

Community building, empowering departments to digitize their processes, and building a governing team

GOVERN AND NOURISH

Establish a COE by defining the team, tools, communication, requirement and processes, suitable to your unique business needs

SOLUTION FACTORY

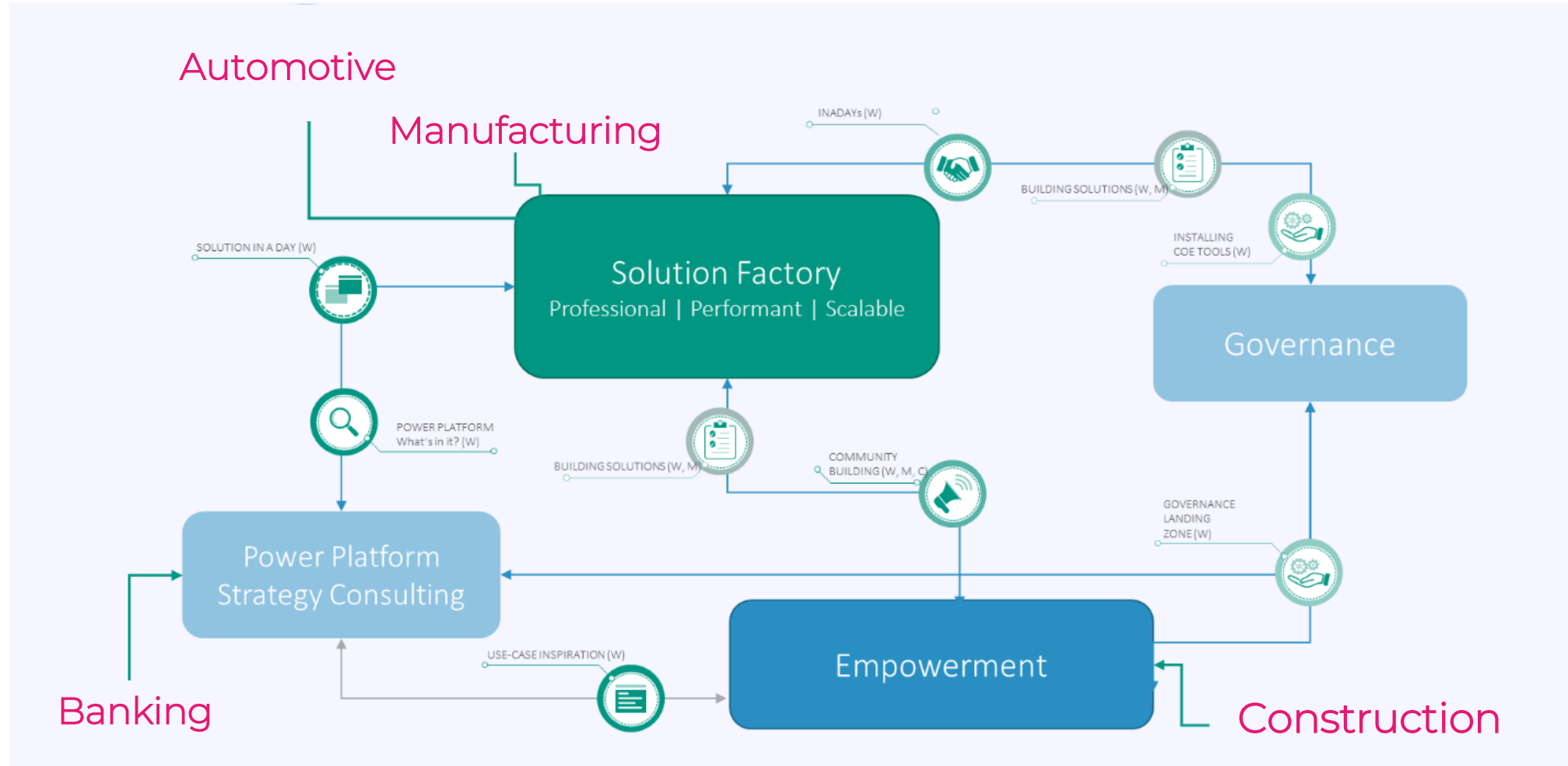
Modernize existing solutions or build new ones based on the ORBIS expertise, gained through years of experience and growth mindset

ORBIS STRATEGIC NURTURE

We want to be your strategic partner that helps you keep up with technology roadmap, continuously improve and automate

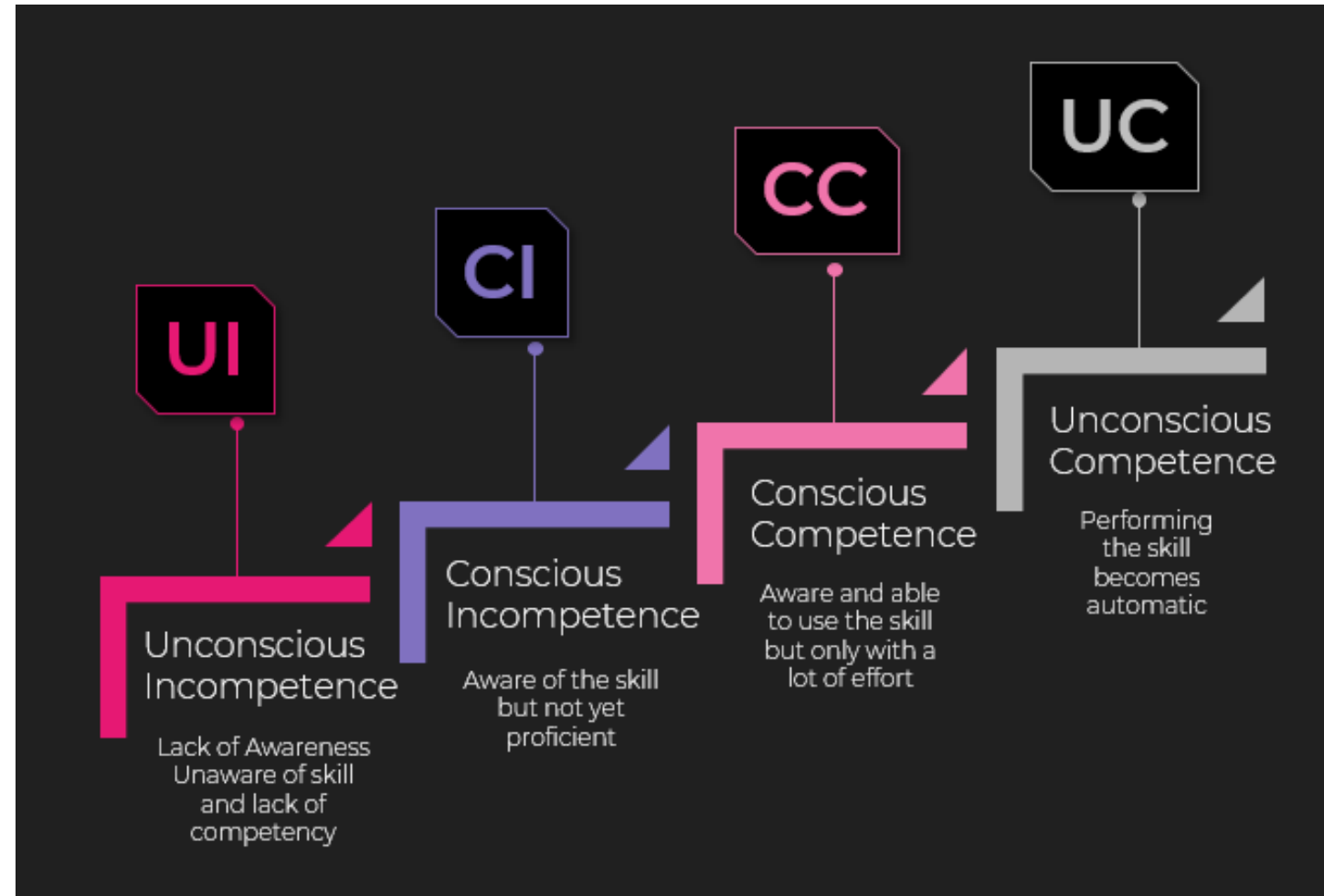
power platform journey

It is a Journey... #LifestyleNotADiet



Unconscious Competence Matrix

Asses - Improve - Reassess



Resources

- Microsoft Documentation
- COE Starter Kit Documentation
- Power Platform Adoption White Paper
- Excellent Community Work
- Experience



Q&A



THANK YOU!